

Achievement of Domestic Shipping License Approval Within 2(two) Working days For 2022

Month	Working day's			Total
	1 Day	2 Day	3 Day and More	
January	277			277
February	256			256
March	296			296
April	300			300
May	281			281
June	322			322
July	318			318
August	379			379
September	335			335
October	314			314
November	331			331
December	321			321

Achievement of Licenses Issued Upon Receipt of DSL Fee For 2022

Month	Total
January	277
February	256
March	296
April	300
May	281
June	322
July	318
August	379
September	335
October	314
November	331
December	321

Achievement of Provide quarterly data and statistics with regards to transportation in Malaysia For 2022

Subject	Date of issued			
	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter

Data & Statistic of The Land Sector	23/5/2022	2/8/2022	16/11/2022	17/2/2023
Data & Statistic of The Rail Sector	23/5/2022	2/8/2022	16/11/2022	17/2/2023
Data & Statistic of The Aviation Sector	23/5/2022	2/8/2022	16/11/2022	17/2/2023
Data & Statistic The Maritime Sector	23/5/2022	2/8/2022	16/11/2022	17/2/2023

Achievement of Performance Report On Public Complaints For 2022

Month	Received	Responded Within 3 days	Responded More Than 3 days	Percentage (%) Meet Standard
January	133	109	24	81.90%
February	132	111	21	84.09%
March	180	165	15	91.67%
April	188	175	13	93.08%
May	87	73	14	83.90%
June	114	101	13	88.59%
July	92	89	3	96.73%
August	190	180	10	94.70%
September	138	133	5	96.40%
October	118	103	15	87.30%
November	128	105	23	82.00%
December	131	129	2	98.50%