



**Malaysian
Aviation Commission**
Suruhanjaya Penerbangan Malaysia



**Malaysian
Aviation Commission**
Suruhanjaya Penerbangan Malaysia

SPEECH TEXT

**YB DATUK HAJI HASBI BIN HAJI HABIBOLLAH
DEPUTY MINISTER OF TRANSPORT MALAYSIA**

ON THE OCCASION OF

**MALAYSIAN AVIATION COMMISSION'S (MAVCOM)
APPRECIATION LUNCHEON**

ON

25 FEBRUARY 2025 (TUESDAY) 12:30 PM

AT

HILTON KUALA LUMPUR

Thank you saudara dan saudari pengacara majlis.

Assalamualaikum Warahmatullahi Wabarakatuh,

Good afternoon and Salam Malaysia MADANI.

Yang Berbahagia Datuk Seri Hj. Saripuddin Hj. Kasim

The Executive Chairman of MAVCOM

Esteemed stakeholders, representatives of the aviation industry,
and distinguished guests,

1. It is a pleasure to be here today, surrounded by the people who contribute immensely to the strength and progress of Malaysia's aviation industry.
2. On behalf of the Ministry of Transport, I extend my heartfelt appreciation to MAVCOM for organising this luncheon as a platform to recognise the contributions of our stakeholders.

Ladies and gentlemen,

3. The aviation industry is one of the important pillars of our nation's economy and a key driver of connectivity. Acknowledging this fact, We must continue to be proactive

and dedicated to bolstering Malaysia's aviation industry as we traverse a changing global environment.

4. Your dedication has been instrumental in ensuring that our airports, airlines, and services remain competitive, consumer-focused, and aligned with global standards.
5. It is essential that we uphold the highest standards of efficiency, service, and innovation in our aviation industry to demonstrate Malaysia's commitment to excellence. As we strive toward these common objectives, this further emphasizes how crucial cooperation and solidarity are among all aviation stakeholders in the nation.
6. In order to accomplish this, each one in the community - airlines, airport operators, regulatory bodies, and government agencies has a role to play. Essentially, unity among the stakeholders is crucial to drive improvements and advancements in our aviation ecosystem. Collaboration is key to positioning Malaysia as a frontrunner in the worldwide aviation industry.
7. The Ministry of Transport is also actively working to improve Malaysia's aviation industry by focusing on sustainability, safety, and responsiveness to new emerging issues. These

include modernising airport infrastructure, attracting more international carriers, and investing in digitisation and sustainable aviation initiatives.

8. We also acknowledge the current and upcoming difficulties that the aviation sector is facing. Higher passenger traffic growth and rising demand for air travel are things we expect, but we also need to be ready to deal with outside influences like shifting consumer expectations, supply chain interruptions, and global economic uncertainties. Our approach must be flexible and forward-thinking in order to meet these challenges.
9. The Ministry of Transport also acknowledges the hard work and dedication of all industry players, including those who worked tirelessly during festive seasons to ensure reliable transport services. This reflects our collective commitment to providing seamless and efficient travel experiences for all passengers.

Ladies and gentlemen,

10. The Ministry of Transport recognizes MAVCOM's noteworthy advancements in enhancing the quality of airport services and safeguarding customers. The recent



amendments to the Malaysian Aviation Consumer Protection Code 2016 (MACPC) and the continued expansion of the Airports Quality of Service (QoS) framework to additional airports, including Kuching International Airport (KCH), Miri Airport (MYJ), and Senai International Airport (JHB) in 2024, are clear examples of MAVCOM's dedication and our joint efforts as stakeholders in supporting these initiatives. These accomplishments would not have been possible without your encouragement, helpful criticism, and dedication to customer-focused policies.

Ladies and gentlemen,

11. As we continue our journey towards a more advanced and efficient aviation industry, I urge all stakeholders to stay committed to this goal. We must foster a culture of continuous improvement and resilience. The challenges ahead may be complex, but I am confident that through collaboration, innovation, and shared responsibility, we will overcome them and emerge stronger.



12. On that note, I would like to express my gratitude once again to MAVCOM and all stakeholders present today for your dedication and invaluable contributions. Let us move forward with determination and a collective vision for a thriving Malaysian aviation industry.

Thank you.

- END -