INFORMATION ON THE VACCINATED TRAVEL LANE BY AIR BETWEEN MALAYSIA AND SINGAPORE

The Vaccinated Travel Lane (VTL) by air between Malaysia and Singapore is a framework to facilitate two-way travel by individuals who have received a full regimen of a COVID-19 vaccine. Under the VTL, fully vaccinated travellers from one country may enter the other country without quarantine, subject to COVID-19 testing and further requirements determined by the receiving country. This will help in resuming air connectivity in a safe, careful manner.

1 Travellers and purpose of travel

1.1 Eligible travellers will be persons of all nationalities in Malaysia or Singapore who would like to travel between the two countries for all purposes of travel.

1.2 Travellers need to meet all requirements for travel to Singapore or Malaysia under **Annex A** and **Annex B** respectively.

2 Routes

2.1 The VTL between Malaysia and Singapore will start with six (6) daily designated services (without any limitation of capacity and aircraft type) in each direction between Kuala Lumpur International Airport (KLIA) and Singapore Changi Airport.

3 Designated Services

3.1 Travellers under the VTL must travel on non-stop designated services between Malaysia and Singapore, operated by either Malaysia or Singapore air carriers.

4 Commencement, Temporary Suspension and Resumption

4.1 The VTL arrangement will commence on 29 November 2021.

4.2 If the COVID-19 situation in Malaysia and/or Singapore deteriorates, the VTL may be temporarily suspended or adjustments made to the respective requirements in either **Annex A** or **Annex B**. The VTL may resume when the COVID-19 situation improves.

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Annex A: Requirements for Travel from Malaysia to Singapore

1   Q : Who are eligible to travel on the VTL from Malaysia to Singapore?

1.1   Eligible travellers will be persons of all nationalities in Malaysia who would like to travel to Singapore for all purposes of travel.

     1.1.1   Eligible travellers must have completed a full regimen of a COVID-19 vaccine recognised by the Singapore Ministry of Health. A full regimen of a COVID-19 vaccine means the traveller has received the required number of dose(s) to provide the full vaccine protection, inclusive of the time needed following the administration of the dose(s) to be protected against COVID-19.

     1.1.2   Singapore will recognise travellers who have completed the full regimen of COVID-19 vaccines approved under the World Health Organization's Emergency Use Listing, including those who have received different vaccine brands for their respective doses.

     1.1.3   Children aged 12 years and below will qualify for travel under the VTL without the need to show proof of vaccination. The age of the child will be based on the calendar year. The child must be accompanied by a VTL traveller who meets all the VTL requirements for entry into Singapore. The child does not need to apply for a Vaccinated Travel Pass (VTP) (see Section 3) to travel to Singapore under the VTL.

2   Q : Do travellers on the VTL have to fly on designated services?

2.1   Travellers arriving in Singapore under the Vaccinated Travel Lane (VTL) must travel on non-stop designated services between Malaysia and Singapore approved by the Civil Aviation Authority of Singapore (CAAS), operated by either Malaysia or Singapore air carriers. Transfer/ transit passengers will not be allowed on these designated services.

3   Q : Is there a need for Vaccinated Travel Pass (VTP) application

3.1   Fully vaccinated travellers who are **short-term visitors** (including business and official travellers), or **holders of Long-Term Passes** (i.e. Long-Term Visit Pass, Student's Pass, Work Pass or Dependent's Pass) travelling from Malaysia must apply for a VTP if they intend to enter Singapore on the VTL.

3.2   **Singapore Citizens** and **Permanent Residents** need not apply for a VTP to travel to Singapore under the VTL.

3.3 Applications for a VTP from the Singapore Safe Travel Office[1] website must be made between 7 and 60 calendar days prior to their intended date of entry into Singapore. There will be no application charge. At the point of application, travellers must upload the QR code of their digitally verifiable vaccination certificate issued by Malaysia, or any other digitally verifiable vaccination certificates accepted by Singapore under the VTL, for electronic verification and authentication of their vaccination status.

4 Q : What are the pre-departure requirements in Malaysia for travel to Singapore on the VTL?

4.1 Prior to departing for Singapore, VTL travellers who are **short-term visitors** (including business and official travellers) travelling from Malaysia must:

4.1.1 Remain in Malaysia, any other VTL country, any country/region in Category I of Singapore Ministry of Health's Country/Region Classification for Border Measures and/or Singapore in the last 14 consecutive days before departing for Singapore;

4.1.2 Register and make payment for their on-arrival COVID-19 polymerase chain reaction (PCR) Test;

4.1.3 Undergo a professionally administered COVID-19 Antigen Rapid Test (ART) or COVID-19 PCR test within 2 days before departure for Singapore, at an internationally accredited or recognised laboratory, clinic, or medical facility recognised by the Ministry of Health of Malaysia or the Singapore Ministry of Health, and be tested negative. A pre-departure or on-arrival RT-PCR negative test result can be accepted for one or more flights, as long as the test had been taken within 2 days before departure for Singapore;

4.1.4 Submit their health, travel history, and accommodation declarations electronically via the SG Arrival Card e-service[2], no earlier than three days prior to their date of arrival in Singapore;

4.1.5 Obtain a valid visa for visa-required visitors. Visitors are advised to do so after receiving their VTP approval and before departing for Singapore. Such visitors are encouraged to apply for their VTP early;

4.1.6 Purchase mandatory travel insurance with a minimum coverage of S$30,000 for COVID-19-related medical treatment and hospitalisation costs. Travellers to Singapore must carry with them an electronic or physical copy of their insurance policy to facilitate their entry into Singapore;

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[1] https://safetravel.ica.gov.sg
[2] https://eservices.ica.gov.sg/sgarrivalcard

4.1.7 Download and register their profile on the TraceTogether app[3] to aid contact tracing. Children who are aged 7 to 12 years in the current calendar year and those unable to use a mobile device due to a certified disability or special needs are eligible to be issued TraceTogether tokens. Children aged 6 years or younger in the current calendar year are exempted from the TraceTogether requirement; and

4.1.8 Present to airline staff during check-in at KLIA :

    (a) a valid VTP (electronic or physical copy) for the specified period of entry into Singapore;
    (b) a valid digitally verifiable vaccination certificate issued by Malaysia, or any other digitally verifiable vaccination certificate accepted by Singapore under the VTL;
    (c) a valid negative pre-departure COVID-19 ART or PCR test result certificate (electronic or physical copy) in English;
    (d) a valid visa (for visa-required visitors); and
    (e) a mobile device with the TraceTogether app already downloaded and with their profiles registered on the app[4].

Q : What do the VTL travellers need to do prior to departing for Singapore?

4.2 Prior to departing for Singapore, VTL travellers who are **Singapore Citizens, Permanent Residents** or **holders of Long-Term Passes** (i.e. Long-Term Visit Pass, Student's Pass, Work Pass or Dependent's Pass) travelling from Malaysia must:

4.2.1 Remain in Malaysia, any other VTL country, any country/region in Category I of Singapore Ministry of Health's Country/Region Classification for Border Measures, and/or Singapore in the last 14 consecutive days before departing for Singapore;

4.2.2 Register and make payment for their on-arrival COVID-19 PCR Test;

4.2.3 Undergo a professionally administered COVID-19 Antigen Rapid Test (ART) or COVID-19 PCR test within 2 days before departure for Singapore, at an internationally accredited or recognised laboratory, clinic, or medical facility recognised by the Ministry of Health of Malaysia or the Singapore Ministry of Health, and be tested negative. A pre-departure or on-arrival RT-PCR negative test result can be accepted for one or more flights, as long as the test had been taken within 2 days before departure for Singapore;

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[3] https://tracetogether.gov.sg/
[4] A passenger may also provide confirmation in electronic or hard copy form that the passenger has reserved forhis or her use, from an approved service provider at Changi Airport, a mobile communication device on which the TraceTogether application will be downloaded, or a Singapore SIM card to register on the TraceTogether application on his or her mobile communication device. A passenger who is unable to use a mobile device due to a certified disability or special need, can be issued with a TraceTogether token at Changi Airport in lieu of a mobile device with the TraceTogether application.

4.2.4 Submit their health, travel history, and accommodation declarations electronically via the SG Arrival Card e-service[5], no earlier than three days prior to their date of arrival in Singapore; and

Q : What do VTL travellers need to present to airline staff at check-in at KLIA?

4.2.5 Present to airline staff during check-in at KLIA:

(a)   a valid VTP (electronic or physical copy) for the specified period of entry into Singapore (for **holders of Long-Term Passes** only);
(b)   a valid digitally verifiable vaccination certificate issued by Malaysia, or any other digitally verifiable vaccination certificate accepted by Singapore under the VTL, and
(c)   a valid negative pre-departure COVID-19 ART or PCR test result certificate (electronic or physical copy) in English.

5   Q : What are the procedures for VTL travellers on arrival in Singapore?

5.1   On-arrival Measures at the Airport

5.1.1 At arrival immigration in Singapore, VTL travellers who are **short-term visitors** (including business and official travellers) travelling from Malaysia must present to the Immigration and Checkpoints Authority ("ICA") officer:

(a)   a valid VTP (electronic or physical copy) for the specified period of entry into Singapore;
(b)   a valid digitally verifiable vaccination certificate issued by Malaysia, or any other digitally verifiable vaccination certificate accepted by Singapore under the VTL;
(c)   a valid negative pre-departure COVID-19 PCR test result certificate (electronic or physical copy) in English;
(d)   a valid visa (for visa-required visitors); and
(e)   a mobile device with the TraceTogether app downloaded and with their profiles registered on the app[6].

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[5] https://eservices.ica.gov.sg/sgarrivalcard

[6] A passenger may also provide confirmation in electronic or hard copy form that the passenger has reserved forhis or her use, from an approved service provider at Changi Airport, a mobile communication device on which the TraceTogether application will be downloaded, or a Singapore SIM card to register on the TraceTogether application on his or her mobile communication device. A passenger who is unable to use a mobile device due toa certified disability or special need, can be issued with a TraceTogether token at Changi Airport in lieu of a mobile device with the TraceTogether application.

5.1.2 At arrival immigration in Singapore, VTL travellers who are **Singapore Citizens, Permanent Residents** or **holders of Long-Term Passes** (i.e. Long-Term Visit Pass, Student's Pass, Work Pass or Dependant's Pass) travelling from Malaysia must present to the ICA officer:

(a) a valid VTP (electronic or physical copy) for the specified period of entry into Singapore (for **holders of Long-Term Passes** only);

(b) a valid digitally verifiable vaccination certificate issued by Malaysia, or any other digitally verifiable vaccination certificate accepted by Singapore under the VTL, and

(c) a valid negative pre-departure COVID-19 ART or PCR test result certificate (electronic or physical copy) in English.

5.1.3 Travellers under the VTL must undergo a COVID-19 PCR test at Changi Airport upon arrival in Singapore.

5.1.4 After undergoing the on-arrival COVID-19 PCR test at Changi Airport, travellers must immediately take private transportation, taxi or private hire car from the airport to the declared accommodation. Public bus or train is not allowed. Travellers must isolate alone, or with household members who are vaccinated and have the same travel history, arrival date and self-isolation requirement, until their on-arrival test result is confirmed to be negative. If there are other occupants in the accommodation without the same travel history, arrival date and self-isolation requirement, the traveller(s) must isolate in an enclosed room with an en-suite toilet. Travellers shall bear any transportation and accommodation costs incurred.

5.1.5 The results of the on-arrival COVID-19 PCR test will likely be available within 24 hours. Once travellers have been notified that they have tested negative for COVID-19, they can go about their activities in Singapore.

Q : What do VTL travellers need to do during and after their stay in Singapore?

5.2 During and After Stay in Singapore

5.2.1 During their stay in Singapore, travellers must adhere to the prevailing public health measures[7], which include requirements on wearing of masks and safe distancing, and any other safe management measures relevant to the activities that they participate in, or settings that they visit, while in Singapore.

5.2.2 Travellers are responsible for their medical expenses should they require medical treatment for COVID-19 while in Singapore.

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[7] http://www.moh.gov.sg/covid-19-phase-advisory

5.2.3 To facilitate contact tracing, short-term visitors must keep the TraceTogether app activated on their mobile devices at all times while in Singapore. Upon request by the Singapore Ministry of Health, a visitor must provide all data in the TraceTogether app should he/she test positive for COVID-19 while in Singapore. Visitors who use the TraceTogether token are reminded to carry their own tokens with them wherever they go, and not exchange their tokens with others as each token is uniquely tagged to each individual.

5.2.4 Upon request by the Singapore Ministry of Health, a visitor must provide all data in the TraceTogether app should he/she test positive for COVID-19 while in Singapore. Visitors must return their own TraceTogether tokens in-person at the designated TraceTogether token return booths/counters set up at checkpoints prior to their departure from Singapore.

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Annex B: Requirements for Travel from Singapore to Malaysia

1   Q : Who are eligible to travel on the VTL from Singapore to Malaysia?

1.1   Eligible travellers will be persons of all nationalities in Singapore who would like to travel to Malaysia for all purposes of travel.

    1.1.1   Eligible travellers must have completed a full regimen of a COVID-19 vaccine recognised by the Ministry of Health of Malaysia. A full regimen of a COVID-19 vaccine means the traveller has received the required number of dose(s) to provide the full vaccine protection, inclusive of the time needed following the administration of the dose(s) to be protected against COVID-19.

    1.1.2   Malaysia will recognise travellers who have completed the full regimen of COVID-19 vaccines approved under the World Health Organization's Emergency Use Listing or approved by a stringent regulatory authority, including those who have received different vaccine brands for their respective doses.

    1.1.3   Children aged below 12 years will qualify for travel under the VTL without the need to show proof of vaccination. The age of the child will be based on their date of birth. The child must be accompanied by a VTL traveller who meets all the VTL requirements for entry into Malaysia.

2   Q : Do travellers on the VTL have to fly on designated services?

2.1   Travellers arriving in Malaysia under the Vaccinated Travel Lane (VTL) must travel on non-stop designated services between Malaysia and Singapore which are approved by the Civil Aviation Authority of Malaysia (CAAM) and the Malaysian Aviation Commission (MAVCOM), operated by either Malaysia or Singapore air carriers. Transfer/ transit passengers will not be allowed on these designated flight services.

3   Q : Do travellers need to apply to fly on the VTL?

3.1   Fully vaccinated travellers do not need to apply for travel to Malaysia under the VTL.

3.2   Entry facilities for VTL will be processed upon arrival.

4   Q : What are the pre-departure requirements in Singapore for travel to Malaysia on the VTL?

4.1   Prior to departing for Malaysia, VTL travellers travelling from Singapore must:

    4.1.1   Remain in Singapore and/or Malaysia in the last 14 consecutive days before departing for Malaysia;

4.1.2   Undergo a COVID-19 RT-PCR test within 2 days before departure for Malaysia, at an internationally accredited or recognised laboratory, clinic, or medical facility recognised by the Singapore Ministry of Health or the Ministry of Health of Malaysia, and be tested negative. A pre-departure or on-arrival RT-PCR negative test result can be accepted for one or more flights, as long as the test had been taken within 2 days before departure for Malaysia;

4.1.3   Register and make payment for their on-arrival COVID-19 RT-PCR test at the BP Clinical Lab Health Screening Centre at KLIA;

4.1.4   Obtain a valid visa for visa-required visitors;

4.1.5   VTL travellers who are short-term visitors (including business and official travellers) must purchase mandatory travel insurance with a minimum coverage of RM100,000 for COVID-19-related medical treatment and hospitalisation costs. Travellers to Malaysia must carry with them an electronic or physical copy of their insurance policy to facilitate their entry into Malaysia;

4.1.6   Download and register their profile on the MySejahtera app to aid contact tracing. Children aged below 12 years old who are travelling with their parents/legal guardians can be registered as dependents of the parents/legal guardians in the MySejahtera app; and

4.1.7   Present to airline staff during check-in at Changi Airport:

(a)   a valid national passport or internationally recognised travel document or Electronic Visit Pass (e-Pass) which proves that the travellers have remained in Singapore and/or Malaysia in the last 14 consecutive days before departing for Malaysia;

(b)   a valid digitally verifiable vaccination certificate issued by Singapore, or any other valid vaccination certificate (electronic or physical copy) accepted by Malaysia under the VTL;

(c)   a valid negative pre-departure COVID-19 RT-PCR test result certificate (electronic or physical copy) in English. A pre-departure or on-arrival RT-PCR negative test result can be accepted for one or more flights, as long as the test had been taken within 2 days before departure for Malaysia;

(d)   a valid visa (for visa-required visitors);

(e)   a mobile device with the MySejahtera app already downloaded and with their profiles registered on the app;

(f)   for VTL travellers who are short-term visitors (including business and official travellers), an electronic or physical copy of travel insurance policy with a minimum coverage of RM100,000 for COVID-19-related medical treatment and hospitalisation costs; and

(g)   return or onward ticket except for Permanent Residents of Malaysia and holders of Long-Term Passes.

5   Q : What are the procedures for VTL travellers for arrival in Malaysia?

5.1   On-arrival Measures at the Airport

5.1.1   Travellers under the VTL must undergo a COVID-19 RT-PCR test at the BP Clinical Lab Health Screening Centre at KLIA upon arrival in Malaysia.

5.1.2   The results of the on-arrival COVID-19 RT-PCR test will likely be available within 1-3 hours. Travellers will be required to wait at the designated waiting area for their results. Once travellers have been notified that they have tested negative for COVID-19, they can proceed to immigration.

5.1.3   At arrival immigration in Malaysia, VTL travellers who are travelling from Singapore must present to the immigration officer:

(a)   a valid national passport or internationally recognised travel document or Electronic Visit Pass (e-Pass) which proves that the travellers have remained in Singapore and/or Malaysia in the last 14 consecutive days before departing for Malaysia;

(b)   a valid visa (for visa-required visitors);

(c)   boarding pass; and

(d)   return or onward ticket and proof of accommodation (where applicable) except for Permanent Residents of Malaysia and holders of Long-Term Passes.

5.2   **Q : What do VTL travellers need to do during and after their stay in Malaysia?**

5.2.1   During their stay in Malaysia, travellers must adhere to the prevailing public health measures, which include requirements on wearing of masks and safe distancing, and any other safe management measures relevant to the activities that they participate in, or settings that they visit, while in Malaysia.

5.2.2   Travellers are responsible for their medical expenses should they require medical treatment for COVID-19 while in Malaysia.

5.2.3   To facilitate contact tracing, short-term visitors must keep the MySejahtera app activated on their mobile devices at all times while in Malaysia.

5.2.4 Upon request by the Ministry of Health Malaysia, a visitor must provide all data in the MySejahtera app should he/she test positive for COVID-19 while in Malaysia.

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