



MINISTRY OF TRANSPORT
MALAYSIA

MEDIA RELEASE

MINISTER OF TRANSPORT MALAYSIA

PUBLIC TRANSPORT SERVICES INCLUDING TAXIS AND E-HAILING PERMITTED TO OPERATE DURING TOTAL LOCKDOWN (MCO 3.0)

The Ministry informs that all public transport services including taxis and e-hailing services are permitted to operate in compliance with the National Security Council's (MKN) standard operating procedures (SOP) during the MCO 3.0 (Total Lockdown), which had been extended to 28 June 2021.

Taxi drivers must obtain their approval letters from the Ministry's SMILE (Sistem Maklumat Industri Logistik) System at <https://application.mot.gov.my>.

E-Hailing drivers may use the approval letters as issued by MOT to their respective e-Hailing operators (EHO).

Each taxi and e-hailing vehicle is restricted to two (2) persons (one driver and one passenger), including for larger vehicles such as 4WDs and vans. However, in the event of a medical need (such as hospital visit with doctor's letter or vaccination as validated with MySejahtera) or for security reasons, up to three (3) persons including the driver are allowed at one time. Please refer to the latest SOPs by MKN.

Public transport users must obtain the necessary inter-state and inter-district travel permissions from the Royal Malaysian Police (PDRM) as required by the MKN SOPs.

All approval letters obtained from the SMILE System dated before 1 June 2021 can be downloaded from the system and website without needing to re-register.





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As always, the Ministry strongly urges all Malaysians using public transport and in the workplace to practice self-compliance with regards to the SOPs at all stations and terminals including using hand sanitisers, wearing face masks, maintaining physical distancing wherever required, and checking in with MySejahtera QR codes where required.

DATUK SERI IR. DR. WEE KA SIONG
MINISTER OF TRANSPORT MALAYSIA
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