

# AIRCRAFT SERIOUS INCIDENT

# **FINAL REPORT**

# SI 09/22

# Air Accident Investigation Bureau (AAIB)

# Ministry of Transport, Malaysia

Serious Incident involving Fixed Wing Aircraft

Textron Aviation Cessna 172P, Registration 9M-GPB

at Kota Kinabalu International Airport, Sabah

on 14 December 2022



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Issued on 8 September 2023 MOT(S).600-5/4/87

# AIR ACCIDENT INVESTIGATION BUREAU (AAIB) MALAYSIA

REPORT NO.: SI 09/22

OPERATOR	: LAYANG-LAYANG FLYING ACADEMY
AIRCRAFT TYPE	: Textron Aviation C172P
NATIONALITY	: MALAYSIA
REGISTRATION	: 9M-GPB
PLACE OF OCCURRENCE	: KOTA KINABALU INTERNATIONAL AIRPORT,
	SABAH
DATE AND TIME	: 14 DECEMBER 2022 AT 0750LT

The sole objective of the investigation is the prevention of accidents and incidents. In accordance with Annex 13 to the Convention on International Civil Aviation, it is not the purpose of this investigation to apportion blame or liability.

All times in this report are Local Time (LT) unless stated otherwise. LT is UTC +8 hours.

#### INTRODUCTION

#### The Air Accident Investigation Bureau of Malaysia

The Air Accident Investigation Bureau (AAIB) is the air accident and serious incident investigation authority in Malaysia and is responsible to the Minister of Transport. Its mission is to promote aviation safety through the conduct of independent and objective investigations into air accidents and serious incidents.

The AAIB conducts these investigations in accordance with Annex 13 to the Chicago Convention, the Civil Aviation Act of Malaysia 1969, and the Civil Aviation Regulations of Malaysia 2016.

It is inappropriate that AAIB reports should be used to assign fault or blame or determine liability since neither the investigations nor the reporting processes have been undertaken for that purpose.

In accordance with ICAO Annex 13 paragraph 4.1, notification of the serious incident was sent out on 17 December 2022 to the National Transport Safety Board (NTSB), United States of America as the State of Design and Manufacture. A copy of the Preliminary Report was subsequently submitted to the Civil Aviation Authority of Malaysia (CAAM), Malaysia Airport Sendirian Berhad (MASH), and the Aircraft Operator on 13 January 2023.

In accordance with ICAO Annex 13 paragraph 6.3, the Draft Final Report was sent out on 07 July 2023 to the State of Registry (CAAM), the State of Manufacturer (National Transport Safety Board), the Aerodrome Operator (Malaysia Airport Sendirian Berhad), and the Aircraft Operator (Layang-Layang Flying Academy) inviting their significant and substantiated comments on the report.

Unless otherwise indicated, recommendations in this report are addressed to the investigating or regulatory authorities of the State having responsibility for the matters with which the recommendations are concerned. It is for those authorities to decide what action is to be taken

# AIRCRAFT ACCIDENT/SERIOUS INCIDENT REPORT

Aircraft Type	:	Textron Aviation
Model	:	C172P
Owner	:	Layang-Layang Flying Academy
Nationality	:	Malaysia
Year of Manufacture	:	1981
Aircraft Registration	:	9M-GPB
Serial Number	:	172-74281
State of Registration	:	Malaysia
Place and State of Occurrence	:	Kota Kinabalu International Airport, Sabah
Date and Time of Occurrence	:	14 December 2022 (0750)

All times in this report are Local Time (LT) (UTC +8 hours)

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# ABBREVIATIONS

Air Accident Investigation Bureau

AAP	Actual Aiming Point
AFRS	Airport Fire & Rescue Service
AFTO	Approved Flight Training Organisation
ATC	Air Traffic Controller
AOC	Air Operator Certificate
BKI	Kota Kinabalu International Airport (IATA code)
CAAM	Civil Aviation Authority of Malaysia
C of A	Certificate of Airworthiness
C of R	Certificate of Registration
CPL	Commercial Pilot License
CVR	Cockpit Voice Recorder
FDR	Flight Data Recorder
FI	Flight Instructor
ft	feet
FOD	Foreign Object Debris
FTO	Flight Training Organisation
hrs	hours
IAP	Initial Aiming Point
ΙΑΤΑ	International Air Transport Association
ICAO	International Civil Aviation Organisation
IR	Instrument Rating
KKIA	Kota Kinabalu International Airport
Km	Kilometer
LT	Local Time
MAHB	Malaysia Airport Holding Berhad
MASB	Malaysia Airport Sendirian Berhad
mi	miles
MOR	Mandatory Occurrence Reporting
m	meter
PAPI	Precision Approach Path Indicator
Rwy	Runway
SP	Student Pilot

SPL	Student Pilot License
Тwy	Taxiway
TAF	Terminal Aerodrome Forecast
WBKK	Kota Kinabalu International Airport (IATA code)

#### SYNOPSIS

A Textron Aviation C172P aircraft bearing registration 9M-GPB was making a third attempt to land at Kota Kinabalu International Airport, Sabah after the student pilot had two unsuccessful landings.

On final Runway 20, with the wind at 080 degrees at 5 knots, a clearance to land was issued by the Air Traffic Controller for 9M-GPB. Upon touching down, the aircraft bounces and tilts to the right and with the right-wing tip almost hitting the runway. Subsequently, the aircraft veers to the left of the runway and enters the grass area before it stops. The student pilot escapes with no injuries.

The Aircraft Operator submitted a Mandatory Occurrence Report (MOR) to the Civil Aviation Authority of Malaysia (CAAM), and Air Accident Investigation Bureau, Malaysia (AAIB) as notification of the occurrence, and an investigation team was dispatched the next day.

#### 1.0 FACTUAL INFORMATION

#### 1.1 History of the Flight

On 14 December 2022, a Student Pilot (SP) was authorised to perform a solo navigation cross-country flight to Kuala Penyu and back to Kota Kinabalu International Airport, Sabah (WBKK) on a Textron Aviation C172P aircraft bearing registration 9M-GPB. The weather was perfectly good, with wind reported at 080°/5 knots, with no reported Terminal Aerodrome Forecast (TAF)<sup>1</sup>. The start-up, taxi, take-off, and navigation exercises were uneventful.

The SP took off at approximately 0628h, and it was a normal flight to Kuala Penyu and rejoining Kinabalu. During rejoining, the tower cleared SP to the west of Pulau Sulug and expected number 2 on final after company traffic which was the SP's flying instructor (FI) himself flying with another student pilot. The SP rejoined right-hand downwind since Runway 20 was in use and approached after company traffic made their touch-and-go with the intention of a full stop to land. Tower cleared SP to land, and the SP approached as normal.

According to the SP, during the first approach he maintained 2 whites and 2 reds on the Precision Approach Path Indicator (PAPI) and the speed for landing was 70-75 knots. Upon touching down, the aircraft bounced 2 times before the SP decided to go around and simultaneously notified the tower. The tower cleared SP to join right-hand downwind Runway 20 (Rwy 20) and maintain 1000ft. On the second approach, the SP was cleared for number 1 and the company traffic number 2 since it's 4-5 miles from final. The approach speed was 70-75 knots, again, the aircraft bounced 2 times upon touching down and decided to go around for the second time. The tower cleared SP to join right-hand downwind Runvey 20 times upon touching down and decided to go around for the second time. The tower cleared SP to join right-hand downwind Rwy 20 and maintain 1000ft. Eventually, on the SP's third circuit, the FI, who was flying on another aircraft, contacted the SP on the radio and asked what happened, the SP replied that the aircraft speed did not want to washdown, and the FI advised the SP to calm himself down and to use the whole runway for landing.

<sup>&</sup>lt;sup>1</sup> A Terminal Aerodrome Forecast (TAF) is a concise statement of the expected meteorological conditions at an airport during a specified period (usually 24 hours).

During the final attempt, speed was maintained at 60-65 knots, and the approach was below the glide slope with four reds on the PAPI since students had been told to aim for the threshold during touchdown. This will allow the students to vacate via Taxiway Alpha (Twy A) as soon as possible in order to give space for the airliners to take off and land.

As soon as the aircraft touched down, the SP felt a little bit of bounce which made him decide to go around again, but the wing started to tilt to the right and almost hit the ground, consequently, the go-around was aborted. The SP attempted to control the aircraft to his best but to no avail. The aircraft skidded until it veered to the left of the runway and entered the grass area between Twy E & F. The SP pulled the control column backward and applied a full brake to stop the aircraft. After the aircraft had completely stopped, the SP informed the Air Traffic Controller (ATC) of his situation, declared a Mayday call, and proceeded to secure and shut down the aircraft.

When the ATC received the Mayday call, the 'Crash Alarm' was pushed to alert the Airport Fire Rescue Service (AFRS). The AFRS rushed to the position of the aircraft and assisted in the opening of the aircraft door to evacuate the SP who came across some difficulties evacuating himself. The SP did not suffer any injuries and the aircraft sustained some physical damage.

After the condition had been declared safe, the aircraft was removed from the area by the operator's personnel and securely kept in their hangar. The rwy was declared safe to resume normal operations after a rwy inspection was carried out by the airport authority.

Injuries	Crew	Passengers	Others	Total
Fatal	NIL	NIL	NIL	NIL
Serious	NIL	NIL	NIL	NIL
Minor/None	01	NIL	NIL	NIL

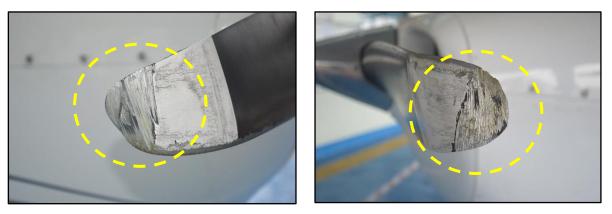
## 1.2 Injuries to Persons

## 1.3 Damage to Aircraft

A general visual inspection was carried out to assess and identify the damage to the aircraft after the occurrence. Damage was found on both propeller tips, with scratches and bent on both sides white area of the propeller as can be seen in the pictures below. The initial damage assessment report is as per **Appendix H.** 



Figure 1: Bent on both sides white area of the propeller



Figures 2 and 3: Scratches on both propeller tips

At the time this final report was made, a detailed damage assessment report had not yet been obtained from the operator.

## 1.4 Other Damage

There's no other damage sustained by any objects other than the aircraft.

#### 1.5 Personnel Information

#### 15.1 Pilot

Status	Student Pilot
Nationality	Malaysian
Age	22 years old
Gender	Male
License Type	SPL (14080)
License Validity	Valid until 30 September 2023
Aircraft Rating	Cessna 172P
Total Hours on Type	74hrs
Total Flying Hours	74hrs
Rest Period Since Last Flight	24hrs
Medical Expiry Date	SPL for CPL / 13 September 2023

The SP was licensed, qualified, and approved to perform the flight in accordance with existing regulations. The SP was medically fit and adequately rested to operate the flight.

## **1.6** Aircraft Information

Aircraft Type	Textron Aviation Cessna 172P
Manufacturer	Textron Aviation
Year of Manufacturer	1981
Owner	Layang-Layang Flying Academy
Registration No.	9M-GPB
Aircraft Serial No.	172-74281
C of A Expiry Date	04 August 2023
C of R Expiry Date	17 July 2023

The aircraft was airworthy when dispatched for the flight. It has a valid registration (Appendix F), and Certificate of Airworthiness (C of A) (Appendix D) and has been maintained in compliance with the regulations. The

maintenance records indicated that the aircraft is equipped, and maintained in accordance with existing regulations and approved procedures. The Aircraft Journey Log is as per **Appendix A**, the Base Maintenance Release is as per **Appendix C** and the Certificate of Insurance is as per **Appendix E**.

## 1.6.1 Aircraft Door

Based on the statement obtained from the SP, the SP was unable to open the aircraft door from the inside to evacuate himself after the aircraft had come to a complete stop because the door was stuck. The SP needs to be assisted by the AFRS personnel to open the door from the outside in order to evacuate from the aircraft.

In relation to that, when the investigation team did a general visual inspection of the aircraft, it was found that the port side door of the aircraft (the side where the SP was seated) was not aligned to its door frame where it should be.

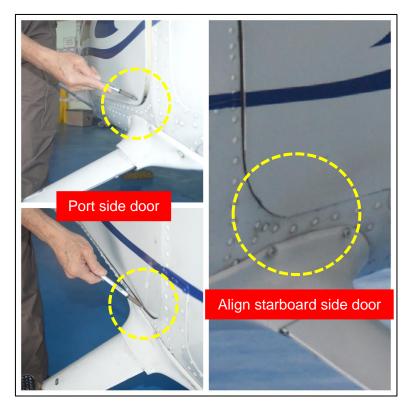


Figure 4: Port side door not aligned to its door frame

Figure 4 above shows the port side door is not aligned to its door frame compared to the starboard side door where it is aligned with its door frame. When the SP was asked, all this while when flying the aircraft how this door

opened from the inside, the SP stated that the door had to be opened from the outside by putting the hand out of the window and pulling the door latch from the outside. The condition of the door might have contributed to the difficulties for the SP in opening the door to evacuate from the aircraft.

From observation, this condition poses a potential safety hazard to the aircraft occupants in the event of smoke or fire to the aircraft or any emergency situations.

#### **1.7** Meteorological Information

The weather forecasted by the Malaysian Meteorological Department for 0730h was fine weather with visibility of more than 10Km. There were few clouds at an altitude of 1,500ft. Nevertheless, the weather conditions on that day did not contribute to the occurrence of the event.

#### 1.8 Aids to Navigation

SP used the Precision Approach Path Indicator (PAPI) Lights to guide his landing. All other navigation aids were operating normally.

## **1.9 Communications**

All ATC communication frequencies were operating normally. The 'Crash Alarm' was activated by the ATC on duty as soon as the Mayday call was received.

## **1.10** Aerodrome Information

Kota Kinabalu International Airport (KKIA) (IATA: BKI, ICAO: WBKK) is an international airport situated in Kota Kinabalu, the state capital of Sabah, Malaysia. It is located approximately 8Km (5.0 mi) southwest of the city center and the coordinates on the map are 05°56'41" N 11°603'31" E. It has a single runway for its departures and arrivals: Runway 02 and Runway 20; with a length of approximately 3,788m, and with an elevation of approximately 2m.



Figure 5: Kota Kinabalu International Airport (KKIA) (Diagram not to scale)

#### 1.10.1 Safety Observations of Runway Conditions

While in Kota Kinabalu, the investigation team was informed that Rwy 02 is currently closed for use, and only Rwy 20 is used for take-offs and landings. This is due to the poor and unsafe condition of Rwy 02, where the top layer of asphalt has been cracked, fractioned, and peeled off from its surface which created potholes on some parts of the runway. In relation to that, NOTAM has been issued to all flight operators to inform them of the closure of Rwy 02.

To ascertain the information, the investigation team went to see for themselves the condition of the runway, and some pictures were taken from the observation.



Figure 6: Peeled-off runway surface from temporary patchwork



Figure 7: New big patch was applied but the joint at the side between the new and old started to dislodge gradually



Figure 8: Debris collected after a few days of collection behind the MASB vehicle used for the runway inspection.

Several airline operators have submitted reports on the runway condition and the airport operator had come out with a Safety Assessment Report. There are actions taken like patch-up work, increased foreign object debris (FOD) sweep & standby repair team for repair at night. The airport operator also recommends Rwy 20 to be used for take-offs and landings. The Civil Aviation Authority of Malaysia (CAAM) came out with a NOTAM on this.

In summary, there is a serious safety concern about the loose debris on the runway. An international airport cannot be operating with these safety hazards. CAAM as the aerodrome regulator on safety matters should ensure the standard of repair work on the rwy by the aerodrome operator or meets the international requirement to ensure the safety of all aircraft when using the rwy.

#### 1.11 Flight Recorders

The aircraft is not equipped with a Flight Data Recorder (FDR) or a Cockpit Voice Recorder (CVR).

## 1.12 Wreckage and Impact Information

Figure 9 below provides a general description of the site, the final portion of the flight path, the touch-down area, the impact sequence, and the location of impact impressions on the ground. The 'red arrow' indicates the last flight path prior to touch-down, the 'yellow X' is the touch-down point, the 'blue arrow' illustrates the aircraft rolling sequence, and the 'black aircraft' shows the location of the last aircraft position after it stops; between taxiway E and F.

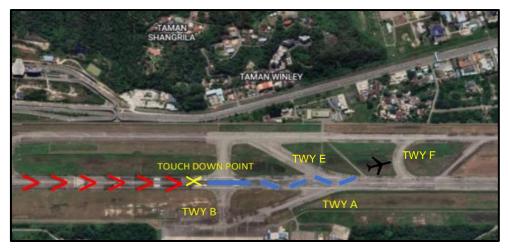


Figure 9: 9M-GPB general description map of the incident (Diagram not to scale)

## 1.13 Medical and Pathological Information

The SP underwent a urine drug screening and the results were negative for substance abuse. The SP's blood alcohol screening result was also within the normal limits (refer to Annex B).

## 1.14 Fire

There was no evidence of fire inflight or after the impact.

#### 1.15 Survival Aspects

As soon as the Mayday call was received, the 'Crash Alarm' was immediately activated by the ATC personnel on duty to alert the AFRS team. The AFRS team then responded immediately and rushed to the site, they arrived at the location which is not far from their station approximately 1 minute.

Upon arriving at the site, the AFRS personnel found that there was no sign of fire and promptly performed a walk-around of the area in order to ensure the condition was safe. While performing the walk-around, one of the AFRS personnel saw the SP inside the aircraft and he indicated to the SP if he is ok or not. The SP replied with a thumbs up indicating that he is ok and subsequently pointing to the aircraft door which he had difficulties opening from the inside.

After ensuring the surrounding conditions were safe, the AFRS personnel approached the aircraft and opened the aircraft door and talked to the SP, calmed him down, and eventually, the SP evacuated himself from the aircraft with the AFRS team's assistance and proceeded to a safe area away from the aircraft. No injuries were sustained in the evacuation.

In due course, the aircraft was removed by the aircraft operator from its last position. The removal was carried out without informing the investigation authority. Photos were taken during the process of removing the aircraft; however, photos of ground evidence markings and other perishable evidence were not taken to be given to investigators upon their arrival at the site.

#### 1.16 Tests and Research

Not applicable.

## 1.17 Organisational and Management Information

#### 1.17.1 Aircraft Operator

The Aircraft Operator is an Approved Flight Training Organisation (AFTO) by CAAM for pilot training since the year 2014 and is situated at Terminal 2, Kota Kinabalu International Airport, Sabah. It operates 3 types of aircraft, namely 7 x single-engine Textron Aviation C172, 2 x single-engine Piper 28, and 3 x twinengine Piper 34; 3 types of helicopters 2 x Robinson R44, 3 x Bell B206, and 1 x Eurocopter AS355. The main flying course conducted by the Aircraft Operator is the Integrated Course of Commercial Pilot Licence (CPL) / Instrument Rating CPL/IR (A) and helicopter training for Commercial Pilot Licence (CPL) / Instrument Rating CPL/IR(H).

## 1.17.2 Aerodrome Operator

KKIA is operated by Malaysia Airport Sendirian Berhad (MASB), which is a subsidiary company of Malaysia Airport Holding Berhad (MAHB). MASB is licensed by the Ministry of Transport Malaysia to operate, manage, and maintain all airports in Malaysia except Kuala Lumpur International Airport (KLIA) and Senai International Airport.

Being an aerodrome operator certified under the Civil Aviation Regulations (Aerodrome Operations) 2016, it has to comply with any requirements as may be determined by the Director General. This includes ensuring all the staff are equipped with knowledge of the relevant documents used and what is contained in them in order to exercise the required standard practices, perform them accordingly, to coordinate and lead other agencies when required.

## 1.18 Additional Information

## 1.18.1 Removal of Aircraft

The aircraft was removed by the aircraft operator from its last position after the completion of all post-evacuation processes. The removal was done without the approval from AAIB. This completely contradicts what's written in the Airport Services Manual Part 5 – Removal of Disabled Aircraft (Doc 9137), paragraph 1.9.9 where it states "Under no circumstances can the aircraft removal process begin until the investigation authority has given formal release".

1.9.9 The investigation authority may request the aircraft operator to carry out a number of initial tasks such as removal of the flight data recorder and removal of the cockpit voice recorder. These tasks may be requested and can be completed even though the aircraft has not been released. Under no circumstances can the aircraft removal process begin until this authority has given formal release.

Figure 10: Airport Services Manual Part 5 – Removal of Disabled Aircraft (Doc 9137)

Photos were taken during the process of removing the aircraft; however, photos of ground evidence markings and other perishable evidence were not taken to be given to investigators upon their arrival at the site. Therefore, the investigation team was unable to establish the last position of the aircraft and its path prior to vacating the runway and entering the grass area.

## 1.19 Useful or Effective Investigation Techniques

The investigation will be based on circumstantial evidence, witness accounts and statements, and the human factors analysis and classification system (HFACS) in order to establish the contributing factors as well as the probable cause of this event.

#### 1.19.1 On-site Investigation and Witness Accounts

The aircraft is not fitted with FDR or a CVR. Thus, the on-site investigation was carried out to look for evidence that will assist in reconstructing the probable chain of events leading to this mishap. However, due to the lack of tangible evidence gathered during the on-site investigation, the investigating team had to depend on the SP's statements, witnesses' accounts as well as a mobile phone video footage received from a witness.

#### 1.19.2 Reason's "Swiss Cheese" Model

The Reason "Swiss Cheese" Model (Figure 11) will be used to describe the layers of defences at which active failures/conditions and latent failures/conditions may occur in this event. Based on the evidence examined, it is determined that this mishap is Human Factor related.

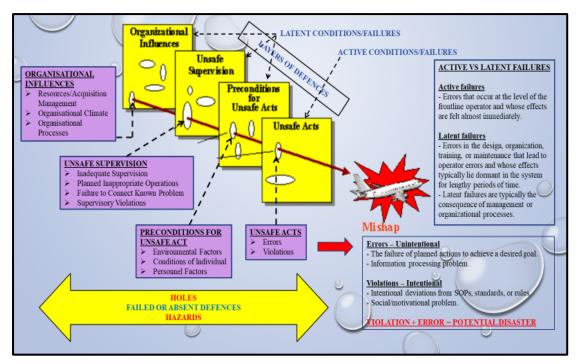


Figure 11: Reason's 'Swiss Cheese' Model Aviation

# 1.19.3 Human Factors Analysis and Classification System (HFACS)

Human Factors Analysis and Classification System (HFACS) will be used to evaluate and rule in or eliminate the various preconditions that resulted in the unsafe act based on the described layers of defences in the Swiss Cheese model at which active failures/conditions and latent failures/conditions may have occurred in this event. The supervisory and subsequent organisational difficulties that contributed to the prerequisite will then be evaluated. Finally, as shown in Figure 12, this will provide a complete human factors picture of all the events that led up to the mishap.

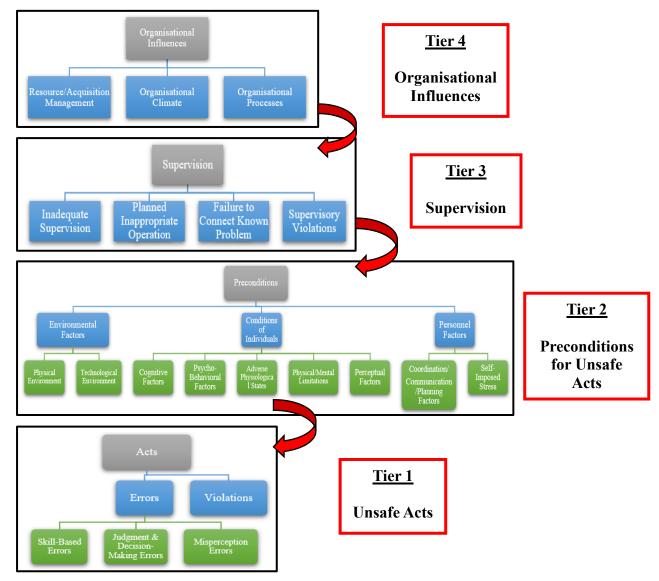


Figure 12: Human Factors Analysis and Classification System (HFACS) Model

## 2.0 ANALYSIS

#### 2.1 On-site Investigation

In most occasions of aircraft veering off the runway, there's always on-site evidence of aircraft tyre track traces and impact marks, which are usually highly visible. These tyre track traces, impact marks, or absence thereof, will aid in supplying critical proof and information on what actually occurred.

Nevertheless, in this case, due to the lack of the above-said pieces of evidence, the SP's statement will be analised and the sequence of events of the occurrence can be traced and recreated by using video footage obtained from a witness as described in Figure 13.

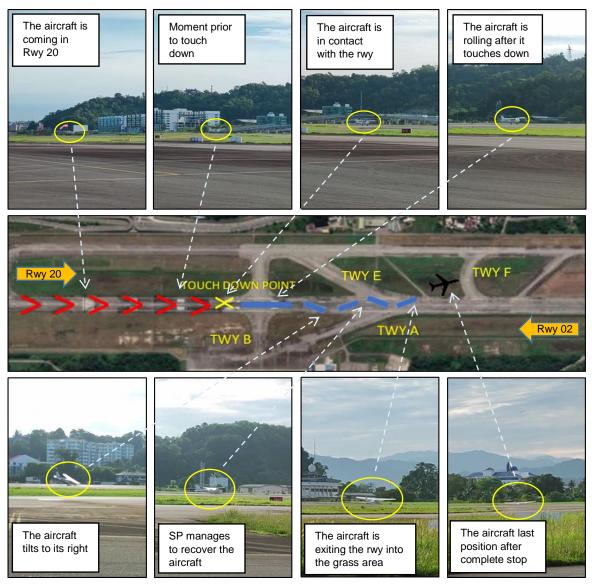


Figure 13: The sequence of the event obtained from a mobile phone video footage (Diagram not to scale)

#### 2.2 SP's Statement and Video Footage Analysis

Based on the SP's statement during the interview, when he was coming for the first approach, the aircraft's speed was at 70-75 knots, with guidance assistance from the PAPI (2 whites and 2 reds) and he was aiming for the 1000-foot marker as the touchdown point. After passing the height of 500ft, the SP then immediately changed aiming point to the threshold with the reason so that the SP could vacate fast via Twy A because it is nearer to their hangar. Subsequently, upon touching down, the aircraft bounced twice and the SP decided to go around.

During the second approach, the SP decided to land long and chose the 1000foot marker as the touchdown point. Yet, when asked about the PAPI, the SP indicated that the aircraft was coming in with 3 whites and 1 red, and the SP was trying to reduce it to 2 whites and 2 reds. This suggests that the SP was coming in high for the approach. Again, during the landing attempt the aircraft bounced twice, and a go-around was commenced.

On the third landing attempt, the SP decides to land the aircraft and was aiming for the threshold. The approach speed was maintained at 60-65 knots, 4 reds on the PAPI, the aiming point was at the threshold, coming in with the crabbing technique - one wing low (crosswind from right), and eventually will vacate via Twy A. The SP stated that he landed the aircraft smoothly, but out of a sudden, the SP felt that the aircraft bounced a little bit. As a result of the two previously unsuccessful attempts, shackled by concern and anxious feelings, the SP decided to commence a go-around for the third time. After the bounce, the SP pitched the nose up and eventually, the aircraft tilted to the right, immediately the SP selected the power to idle and countered the aircraft to the left using the rudder in order to avoid it from toppling. Subsequently, the aircraft dropped onto the runway and went off the centerline, and the SP started to lose control of the aircraft and afterward veered off to the left of the runway into the grass area.

The sequence of the event for the final landing attempt had been obtained from video footage from a witness and it is depicted in Figure 13 above.

From the information collected during the interview as well as the video footage obtained, there are several factors which are distinct that have been identified

that contributed to what happened. Apart from intangible factors such as the ground effect and crosswind, it is noticeable that the SP's judgment during the approach and the anxious feeling which affected the SP's performance plays a very significant role in this event.

As mentioned before, during the first approach, the SP was coming in with a speed of 70-75 knots and was aiming for the 1000-foot marker as the touchdown point. After passing the height of 500ft, the aiming point immediately changed to the threshold in order to vacate via Twy A. Not realising, that this action had increased the aircraft's ground speed and explains why the speed of the aircraft didn't wash down prior to the touchdown. At the same time, the aircraft's rate of descent had increased significantly which led to the higher inertia and steeper angle of approach of the aircraft, hence, causing it to bounce after the first contact with the runway.

On the second approach, even though the SP had decided to land long and chose the 1000-foot marker as the touchdown point, the aircraft was still high with 3 whites and 1 red as indicated by the PAPI. With the effort to reduce to 2 whites and 2 reds at the last moment prior to touching down, the same effect had taken place whereby the aircraft's ground speed had increased and the angle of approach is steeper causing it to bounce again.

For the third and final attempt to land, based on the SP's statement, the SP decides to land the aircraft and was aiming for the threshold. The approach speed was maintained at 60-65 knots, 4 reds on the PAPI, the aiming point was at the threshold, coming in with the crabbing technique - one wing low (crosswind from right), and eventually will vacate via Twy A. However, as soon as the aircraft touched the runway, the SP felt that the aircraft bounced a little bit and decided to commence another go-around which then led to the mishap. However, observation from the video footage obtained from a witness, the aircraft landed smoothly on the runway as the screeching sound from the landing gear can be heard from the video, rolled quite a distance before it tilted to the right, went off the centerline, and veered to the left of the runway into the grass area.

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In a nutshell, the poor judgment and inconsistency in choosing a single aiming point for landing by the SP resulted in bounce landings. The SP's misperception, and inattention combined with anxiety and concern feelings had caused the SP to lose control of the aircraft and later veered off the center line and entered the grass area to the left of the runway.

# 2.3 Human Factor Analysis

Human factor issues related to this accident were examined using the Reason's Swiss Cheese model and HFACS worksheet as per Appendix G. From the HFACS worksheet in Appendix G, evidence statements will be provided for ratings of 2,3, and 4 as shown in paragraphs 2.3.1 to 2.3.4. The series of latent failures outlined in paragraph 2.2 that led to the unsafe acts that breached the safety barriers and ultimately caused the mishap will be revealed in paragraphs 2.3.1 to 2.3.4. Subsequently, an Investigation Analysis Summary is tabulated in paragraph 2.4.

AE	ERRORS	EVIDENCE
AE 1	Skill-Based Errors	
AE 1.4	<b>Over-Control/Under-Control.</b> Over- control/Under-control is a factor when an individual responds inappropriately to conditions by either over-controlling or under-controlling the aircraft/vehicle/system. The error may be a result of preconditions or a temporary failure of coordination	Over-controlling the angle of descent during the final phase of the approach increased the sink rate of the aircraft resulting in bounced landings.
AE 2	Judgment & Decision-Making Errors	
AE 2.6	<b>Decision-Making During Operation.</b> Decision-Making During Operation is a factor when the individual through faulty logic selects the wrong course of action in a time-constrained environment	<ol> <li>Selecting the 100- foot marker as the IAP for landing and later changing it to the threshold as the AAP.</li> <li>The wrong course of action was taken during the final landing to correct the situation.</li> </ol>

## 2.3.1 Tier 1 – Unsafe Acts

		<ul><li>which led to the loss of directional control of the aircraft.</li><li>3. Must vacate via Txy A.</li></ul>
AE 3	Misperception Errors	
AE 3.1	<b>Error due to Misperception.</b> Error due to Misperception is a factor when an individual acts or fails to act based on an illusion; misperception or disorientation state and this act or failure to act creates an unsafe situation.	Based on the misconception that the aircraft had bounced after hitting the runway, incorrect corrective action was taken by the SP to remedy the situation during the final landing.

Unsafe acts are those that are most closely tied to the mishap and can be described as active failures or actions committed that result in human error or unsafe situations. These active failures or actions are identified as Errors and Violations.

In this case, without realising, unsafe acts have persisted since the first landing attempt, when the SP initially chose the 1000-foot marker as the IAP and later changed it to the threshold as the AAP after crossing the height of 500 feet in order to vacate via Txy A. The change in the aiming point led to the over-controlled maneuver of the aircraft by the SP resulting in a high angle of descent, steeper sinking rate, and increased the aircraft's speed during the last part of the approach. This explains the SP's comment during the interview, in which the SP indicated that "the aircraft's speed did not wash down."

On the second approach for landing, despite the fact that the SP decided to use up the whole runway and chose the 1000-foot marker as the aiming point, the aircraft was still coming in high, as shown by the PAPI, with 3 whites and 1 red. A similar phenomenon had occurred when the aircraft's ground speed rose and the angle of approach became steeper, forcing it to bounce again.

On the third and final landing attempt, The SP perceived some bouncing as soon as the aircraft contacted the ground and opted to commence another goaround. Due to the perception, the SP tried to fix the situation by performing corrective actions and unfortunately, the aircraft lost its directional control and hence veered off to the left of the runway. This was due to the SP failing to recognise what was happening when the aircraft actually did not bounce, but because the SP's perception was still influenced by the previous two bouncing events, the SP perceives that the aircraft had bounced and takes corrective action for the bounce landing rather than continuing with the normal landing roll process.

The misconception that the aircraft had bounced after hitting the runway, with incorrect corrective action made by the SP to remedy the situation during the landing had caused the aircraft to lose its directional control, tilt to its right, veer off the runway centerline, and exit to the left of the runway.

PC	CONDITIONS OF INDIVIDUAL	EVIDENCE			
PC 1	Cognitive Factors				
PC 1.1	Inattention. Inattention is a factor when the individual has a state of reduced conscious attention due to a sense of security, self-confidence, boredom, or a perceived absence of threat from the environment which degrades crew performance. (This may often be a result of highly repetitive tasks. Lack of a state of alertness or readiness to process immediately available information)	<ol> <li>Feeling anxious and concerned after 2 previous unsuccessful landing attempts.</li> <li>Shackled by confusion due to not being able to identify what caused the aircraft to bounce.</li> <li>Thoughts were influenced by the</li> </ol>			
		feeling "I just want to land the aircraft".			
PC 5	Perceptual Factors				
PC 5.8	<b>Spatial Disorientation (Type 1)</b> <b>Unrecognised.</b> Spatial Disorientation is a failure to correctly sense a position, motion, or attitude of the aircraft or of oneself within the fixed coordinate system provided by the surface of the earth and the gravitational vertical. Spatial Disorientation (Type 1) Unrecognised	Failing to correctly sense a position, motion, or attitude of the aircraft upon contacting the runway affected SP's motor skill function resulting in performing improper corrective action to			

# 2.3.2 Tier 2 – Preconditions for Unsafe Acts

is a factor when a person's cognitive	remedy the actual
awareness of one or more of the	situation.
following varies from reality: attitude;	
position, velocity, direction of motion,	
or acceleration. Proper control inputs	
are not made because the need is	
unknown.	

The breach in the precondition for the unsafe act defence layer is a combination of cognitive and perceptual factors which had contributed to the unsafe act as analysed in paragraph 2.3.2. After 2 previous unsuccessful landings, the SP stated that he had anxiety and concerned feelings lingering in his mind and this indicates that the SP was in a state of reduced conscious attention due to a sense of security and self-confidence, which degraded the SP's performance.

This cognitive factor is further escalated by the confusion that the SP had due to not being able to identify what caused the aircraft to bounce. During the interview, the SP did mention that "I just want to land the aircraft". This factor may have come from the repetitive tasks (several landings and go-arounds) that the SP had executed prior to the mishap.

During the final landing, as soon as the aircraft touched the runway, the SP perceived that the aircraft had a little bounce and decided to commence another go-around, not realising the fact that the aircraft had firmly touched the ground, and subsequently performed the necessary corrective action to fix the situation. The improper corrective action taken to remedy the actual situation was the main precondition for the unsafe act in this mishap.

SI	INADEQUATE SUPERVISION	EVIDENCE			
SI 3	Local Training Issues/Programs. Local Training Issues/Programs area factor when one-time or recurrent training programs, upgrade programs, transition programs, or any other local training is inadequate or unavailable (etc) and this creates an unsafe	There's no provision in the organisation's training programs (procedure/manual) regarding selecting one aiming point for normal approach and landing			
	situation.	operation.			

# 2.3.3 Tier 3 – Unsafe Supervision

Consistency in selecting an aiming point for a normal landing during approach is essential in a flight training organisation. This is to allow SPs to fix one aiming point and continue to focus on making their landing based on that one aiming point that has been selected. When one aiming point is fixed, it is a lot easier to maneuver and to focus on should there be any unexpected event taking place (aim small miss small).

In this case, it was found that there is nowhere stated in the organisation's training program (procedure/manual) with regard to the selection of one aiming point for the normal approach and landing procedure. It should be clearly stated in the procedure/manual the selection of one aiming point in order to achieve consistency in the training program for normal approach and landing, hence, creating a safer operation and situation.

OP	ORGANISATIONAL PROCESS	EVIDENCE			
OP 3	<b>Procedural Guidance/Publications.</b> Procedural Guidance/Publications is a factor when written direction, checklist, graphic depictions, tables, charts or other published guidance is inadequate, misleading, or inappropriate and this creates an unsafe situation.	Inadequacy in the written direction i.e. procedure/manual within the organisation will lead to insufficient instructional which creates an unsafe situation.			

# 2.3.4 Tier 4 – Organisational Influences

In the functioning and instruction of an organisation, proper and comprehensive procedural guidance/publication is required. It will provide clear instructions and proper advice for an organisation and its personnel, as well as the ability to mitigate and regulate any risky activities that could lead to dangerous circumstances.

The organisation must ensure that all procedural guidelines and publications have suitable and sufficient instructions and information to completely meet the needs of the organisation and its staff and further instill a safer working environment.

#### 3.0 CONCLUSION

## 3.1 Findings

## 3.1.1 Pilot

- The SP was qualified and approved to perform the flight in accordance with existing regulations.
- ii) SP was medically fit and adequately rested to operate the flight.
- iii) SP had difficulties evacuating himself from the aircraft.
- iv) Results for the urine drug panel screen test were negative for substance abuse and the blood alcohol screening test was within the limit.
- v) The SP changed the aiming point for landing at the last phase of the approach.
- vi) The SP over-controlled the angle of descent during the final phase of the approach and increased the sink rate of the aircraft.
- vii) The SP was feeling anxious and concerned after 2 previous unsuccessful landing attempts.
- viii) The SP's misconception that the aircraft had bounced after hitting the runway during the final landing.
- ix) The SP had taken the wrong course of action during the final landing to remedy the situation.

# 3.1.2 Aircraft

- i) The aircraft was airworthy when cleared for the flight.
- ii) The aircraft is certified, equipped, and maintained in accordance with existing regulations and approved procedures.
- iii) The aircraft has a valid C of A and has been maintained in compliance with the regulations.
- iv) The maintenance records indicated that the aircraft is equipped, and maintained in accordance with existing regulations and approved procedures.

- v) The aircraft port side door is not aligned with its doorframe.
- vi) The aircraft was removed from the site without advising the investigation authority.
- vii) The aircraft's speed did not wash down prior to landing.
- vii) The aircraft had lost its directional control and went off the runway.

# 3.1.3 Aircraft Operator

- i) The aircraft operator holds a valid Air Operator Certificate (AOC) to operate as a Flight Training Organisation (FTO).
- ii) The aircraft operator either overlooked or did not perform proper maintenance on the aircraft's port side door.
- iii) The aircraft operator's operating manual does not cover procedures related to selecting a single aiming point during the normal approach and landing.

## 3.1.4 Aerodrome

- Runway 02 is closed for take-offs and landings and only Runway 20 is in use.
- ii) Runway 02 top layer of asphalt has been cracked, fractioned, and peeled off from its surface which created potholes on some parts of the runway.
- iii) The aircraft was removed not according to the Aerodrome Disable Aircraft Removal Plan.

# 3.2 Immediate Safety Actions Proposed in Preliminary Report

## 3.2.1 Aircraft Operator

i) The aircraft operator shall look into the issue related to the aircraft's port side door in ensuring the safety of the aircraft's occupants.

## 3.2.2 Aerodrome Operator

i) The aerodrome operator shall formulate long-term and effective maintenance solutions to improve the poor condition of the runway.

#### 3.2.3 CAAM

- i) CAAM shall establish mechanisms to ensure effective monitoring of the safety level of runway conditions on all aerodromes.
- CAAM is to ensure all aerodrome operators have formulated effective maintenance solutions to warrant the condition of the runway is safe to be used at all times.

## 3.3 Probable Cause/Contributing Factors

From the human factor analysis as shown in the summary of the HFACS worksheet in Figure 14 (see Appendix G for details), it has been determined that the primary causes for the mishap were attributed to:

- a. 2 Unsafe Acts (Tier 1) as follows:
  - i. 1 Judgment and Decision-Making Error.
  - ii. 1 Misperception Error.

The secondary causes were attributed to:

- a. 1 Unsafe Act (Tier 1) as follows:
  - i. 1 Skilled-Based Errors.
- b. 2 Preconditions of Unsafe Acts (Tier 2) as follows:
  - i. 1 Cognitive Factors.
  - ii. 1 Perceptual Factors.
- c. 1 Unsafe Supervision (Tier 3) as follows:
  - i. 1 Inadequate Supervision.
- d. 1 Organisational Influences (Tier 4) as follows:
  - i. 1 Organisational Process.

	TIER 1 – UNSAFE ACTS - ERRORS	4	3	2	1
AE 1	Skill-Based Errors		1		5
AE 2	Judgment & Decision-Making Errors	1			5
AE 3	Misperception Error	1			
TIER 1 – UNSAFE ACTS - VIOLATIONS					
AV 1	AV 1 Violations – Based on Risk Assessment				1
AV 2	Violations – Routine/Widespread				1
	Violations – Lack of Discipline				1
	TIER 1 – UNSAFE ACTS SUB TOTAL		1	0	13
	- PRECONDITIONS FOR UNSAFE ACTS - ONMENTAL FACTORS				
PE 1	Physical Environment				11
PE 2	Technology Environment				8
	,				
	- PRECONDITIONS FOR UNSAFE ACTS -				
					_
	Cognitive Factors		1		7
	Psycho-behavioral Factors				15
PC 3	Adverse Physiological State				16
PC 4	Physical/Mental Limitations				5
PC 5	Perceptual Factors		1		10
	- PRECONDITIONS FOR UNSAFE ACTS – ONNEL FACTORS				
PP 1	Coordination/Communication/Planning Factors				12
	Self-Imposed Stress				6
TIER	2 – PRECONDITIONS FOR UNSAFE ACTS SUB	0	2	•	00
ΤΟΤΑΙ		<u>0</u>	<u>2</u>	<u>0</u>	<u>90</u>
	– UNSAFE SUPERVISION				
SI	Inadequate Supervision		1		5
SP	Planned Inappropriate Operations				7
SF	Failure Correct Known Problem				2
SV	Supervisory Violations				4
TIER 3	- UNSAFE SUPERVISION SUB TOTAL	<u>0</u>	1	<u>0</u>	<u>18</u>
TIER 4	- ORGANISATIONAL INFLUENCES				
OR	Resource/Acquisition Management				9
OC	Organisational Climate				5
OP	Organisational Processes		1		5
TIER 4	- ORGANISATIONAL INFLUENCES SUB TOTAL	<u>0</u>	1	<u>0</u>	<u>19</u>
<u>10TA</u>	<u>UNSAFE ACTS</u>	<u>2</u>	<u>5</u>	<u>0</u>	<u>140</u>

The primary probable cause was attributed to the error due to SP's misperception, subsequently, making an improper decision based on an improper judgment. Having the perception that the aircraft had bounced after hitting the runway, had led the SP to take improper corrective action to recover from the situation during the final landing. Should the actual problem be identified accordingly, the SP would have made the right corrective action based on what was actually happening to remedy the situation, and most likely this mishap could have been avoided.

The secondary cause was attributed to the over-control of the angle of descent during the final phase of the approach thus increasing the sink rate of the aircraft due to the last-minute change of aiming point for landing done by the SP in order to vacate via Twy A, which then led the aircraft to bounce during the landing attempts. Making last-minute changes from IAP to AAP instead of selecting a single aiming point for normal approaches and landings caused inconsistency in the landing process. This inconsistency comes as a result of the lack of information and procedures contained in the procedure manual or guidelines issued by the organisation.

### 4.0 SAFETY RECOMMENDATIONS

It is recommended that the:

### 4.1 Aircraft Operator

- 4.1.1 To fix and conduct a proper maintenance on the aircraft's port side door to ensure it is operationally functional and safe.
- 4.1.2 To review and incorporate in the Flight Training syllabus a single aiming point for normal approach and landing.
- 4.1.3 To review the organisation's Emergency Response Plan (ERP) on the removal of aircraft process in the case of an accident or serious incident.

## 4.2 Aerodrome Operator

- 4.2.1 To formulate long-term and effective maintenance solutions to improve the poor condition of the runway (proposed in the Preliminary Report).
- 4.2.2 To strictly adhere to the ADARP with regard to the removal of aircraft in the case of an accident or serious incident.

## 4.3 CAAM

- 4.3.1 To establish mechanisms to ensure effective monitoring of the safety level of runway conditions on all aerodromes (proposed in the Preliminary Report).
- 4.3.2 To ensure all aerodrome operators have formulated effective maintenance solutions to warrant the condition of the runway is safe to be used at all times (proposed in the Preliminary Report).
- 4.3.3 To monitor compliance of aircraft operators to the ERP and aerodrome operators to the ADARP concerning the removal of disabled aircraft.

# 5.0 COMMENTS TO DRAFT FINAL REPORT AS REQUIRED BY ICAO ANNEX 13 PARAGRAPH 6.3

In accordance with ICAO Annex 13 paragraph 6.3, the Draft Final Report was sent to the State of Registry (CAAM), the State of Manufacturer (National Transport Safety Board), the Aerodrome Operator (Malaysia Airport Sendirian Berhad), and the Aircraft Operator (Layang-Layang Flying Academy) inviting their significant and substantiated comments on the report. The following are the status of the comments received: -

Organisations	Status of Significant and Substantiated Comments
Civil Aviation Authority of Malaysia (CAAM)	Report accepted and no comments
Layang-Layang Flying Academy (LLFA)	Report accepted and no comments
National Transport Safety Board (NTSB)	Report accepted and no comments
Malaysia Airport Sendirian Berhad (MASB)	Report accepted and no comments

## **APPENDICES**

Α	Aircraft Journey Log (AJL)	A-1
В	Alcohol and Drug Test	B-1 to B-2
С	Base Maintenance Release (BMR)	C-1
D	Certificate of Airworthiness (C of A)	D-1
E	Certificate of Insurance	E-1
F	Certificate of Registration (C of R)	F-1
G	Human Factors Analysis and Classification System (HFACS)	G-1 to G-5
Н	Initial Damage Assessment	H-1 to H-14
I	Weight and Balance Log	I-1 to -10

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## **APPENDIX B**

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GNOSIS LABORATORIES (SAB	AH) SDN, BHD		1000
1-1 &1-2, Jalan USJ 21/11, 47630 Subang Jaya, Tel: 03-5885 8501/ 8502 / 8503 Fax: 03-5885 8 email: hqlab@gnosis-healthcare.com	, Selangor, Malaysia.		gnësis Laboratorios
Tel: 088-212525 Lot A-1-1, 1st Floor, Block A, 88 MarketPlace, - email: kklab@gnosis-healthcare.com	Jalan Pintas, 88300 Kota Kinabalu, Sa	bah.	LABORATORY REPORT
www.gnosis-healthcare.com			01127032001
Patient Name Refer From : Dr. Daljit Singh Parmar MEDISINAR KLINIK & SURGERI (Kota Kin: Lot 7, Level 1, International Arrival Area 2, M 88740, Kota Kinabalu, Sabah. PH: 086-413325 Fax: Courier Area : Papar-1		Lab No. Sex / Age IC No / Pass Your Ref. No Collected Received Reported Copy No	
	Devit	11-2	Reference value
No. Description	Result	Unit	Relevence value
DRUGS & TOXICOLOGY 1 Ethanol (Ethyl alcohol),	,<2.17	mmol/L	<6.51, toxic: >20
blood			
and the second			
End of report	Specimen: Plain (Serur	n),	
End of report	Specimen: Plain (Serur MTh-J A) - 2 hr x120 3000 - 1000000000000000000000000000000		
End of report	Mobel A 21 Lugoo man a comment		
End of report	Mobel A 21 Lugoo man a comment		
End of report	Mobel A 21 Lugoo man a comment		
End of report	Mobel A 21 Lugoo man a comment		
End of report	Moley A Policy 199 Ser Courses Descent of the series Descent of		Printed On : 21/12/2022 Page 1 of 1
	Moley A Policy 199 Ser Courses Descent of the series Descent of		Printed On : 21/12/2022 Page 1 of 1
	Moley A Policy 199 Ser Courses Descent of the series Descent of		Printed On : 21/12/2022 Page 1 of 1
	Moley A Policy 199 Ser Courses Descent of the series Descent of		Printed On : 21/12/2022 Page 1 of 1

## **APPENDIX C**

	La		<i>ayang Ae</i> (243883- ASE MAINTENAI (BMR	NCE RELEASE	Bha	
Aircraft Type :	CE	SSNA 172P		Registration Mark	:	9M-GPB
AMP Ref. :		AMO/AMP/C1	72P ISSUE 3 REV 0	Job No. :	LL	/CAMO/GPB/077
SCHEDULED M			N. OP	ERATION 1 (50H), 50	H ENGIN	EINSPECTION
SCHEDOLED M	AINTENAN	CE INSPECTIO				was completed
ON: 7/1	2/2022	AT :	BKI	AIRFRAME HOUR	S ::	15968:30
Category			Signature		AML/Aut	h/Co. App No.
		-	1	0	LLA	
time being in fo service.	The Next S	that respect	the Aircraft/Equi	requirements of the prediment is considered	l fit for re	5 for the ease to
The work recor time being in fo service.	The Next S	that respect	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the
The work recor time being in fo service.	The Next S at	SCHEDULED 1 16018:30 occurs first.	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the ease to
The work recor time being in fo service.	The Next S at	SCHEDULED 1 16018:30 occurs first.	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the ease to
The work recor time being in fo service.	The Next S at	SCHEDULED 1 16018:30 occurs first.	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the ease to
The work recor time being in fo service.	The Next S at	SCHEDULED 1 16018:30 occurs first.	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the ease to
The work recor time being in fo service.	The Next S at	SCHEDULED 1 16018:30 occurs first.	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the ease to
The work recor time being in fo service.	The Next S at	SCHEDULED 1 16018:30 occurs first.	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the ease to
The work recor time being in fo service.	The Next S at	SCHEDULED 1 16018:30 occurs first.	the Aircraft/Equi	INSPECTION due	CAR 2016	5 for the ease to

## APPENDIX D

CAAM	PIHAK BERKUASA PENERBANGAN AWAM MALAYS CIVIL AVIATION AUTHORITY OF MALAYSIA	SIA
Col Finalton An Charlog of Tambers	PERAKUAN KESELAMATAN TERBANG CERTIFICATE OF AIRWORTHINESS	
Tanda-Tanda Kenegara dan Pendaftaran Nationality and Registrati	Manufacturer and Manufacturer's Designation of Aircraft	Nombor Siri Kapal Udara Aircraft Serial Number
9M-GPB	TEXTRON AVIATION INC. 172P	172-74281
Kategori Category	CAR PART 3 NORMAL CATEGORY	
Perakuan Keselamatan Te Disember 1944 dan Akta I udara yang tersebut di ata peraturan yang tersebut, o This Certificate of Airworth 1944 and with the Civil Av which is considered to be operating limitations. Tarikh dikeluarkan	erbang ini dikeluarkan menurut Konvensyen Penerbangan Awam Penerbangan Awam 1969 dan peraturan-peraturan yang dikeluark s yang didapati layak untuk terbang jika disenggarai dan dikendali lan had-had penerbangan yang bersabit. niness is issued pursuant to the Convention on International Civil A fation Act 1969 and regulations issued thereunder, in respect of th airworthy if maintained and operated in accordance with foregoing	an di bawahnya, untuk kapal ikan menurut peraturan ikviation dated 7 December e above-mentioned aircraft,
Perakuan Keselamatan Te Disember 1944 dan Akta I udara yang tersebut di ata peraturan yang tersebut, o This Certificate of Airworth 1944 and with the Civil Av which is considered to be operating limitations.	erbang ini dikeluarkan menurut Konvensyen Penerbangan Awam Penerbangan Awam 1969 dan peraturan-peraturan yang dikeluark s yang didapati layak untuk terbang jika disenggarai dan dikendali an had-had penerbangan yang bersabit. Piness is issued pursuant to the Convention on International Civil A fiation Act 1969 and regulations issued thereunder, in respect of th	Aviation dated 7 December e above-mentioned aircraft, regulations and pertinent

## **APPENDIX E**

Perinsu (Broker Insurans) Sdn Bhd	I		COMPANY REGISTRATION 197501003491 (25208-T)
	This Certificate Cover Note setti	is merely eviden	ce that Insurance Cover is in force and shall not be deemed to be a conditions, warranties, limitations and exclusions of the Policies
MALAYSIA	20 April 2022		LLFA/01/22
	THIS IS TO CE Company as foll		isurance Brokers, we have effected Insurance with Local Insurance
	INSURED	LAYANG L	AYANG FLYING ACADEMY SDN BHD
	PERIOD	20 APRIL 20 (Both dates)	22 TO 19 APRIL 2023 nclusive)
	IN RESPECT THEM	OF THE INSU	IRED'S AIRCRAFTS OWNED AND/OR OPERATED BY 9M-GPB,
	COVER	1.	All Risks of Loss or Damage to aircraft whilst in flight or on the ground
			Fixed Wing Subject to a Deductible of 5% of the Agreed Value of the Aircraft each and Every Loss. However 7.5% for Student on Solo Flight.
			Rotor Wing Subject to a Deductible of 5% of the Agreed Value of the Aircraft each and Every Loss
		2.	Aviation Third Party Legal Liability Party inclusive of Bodily Injury and Property Damage
			Combined Single Limit USD10,000,000 any one accident.
	Subject to the Policy.	coverage, tern	ns, conditions, limitations, deductible and exclusions of the
	For and on beh Perinsu (Brok		dn Bhd
	÷		
	Wan Rafiq Isr Managing Dire		
TELEPHONE +60-3-9221 5228			

CAAM	civi Pl	REVEASE PENERBANGAN AWAM MALAYSIA IL AVIATION AUTHORITY OF MALAYSIA ERAKUAN PENDAFTARAN RTIFICATE OF REGISTRATION	CAAMMANT IN LOD 20031
Tanda-Tanda Kenegar Nationality and Re 9M-C	aan Dan Pendaftaran gistration Marks	Pembuat dan Nama Sebutan Kapal Udara Manufacturer and Manufacturer's Designation of Aircraft TEXTRON AVIATION INC. 172P	Nombor Siri Kapal Udara Aircraft Serial Number 172-74281
Nama dan Alamat Pemunya Name and Address of Owner		-	
Penerbangan Awam A	ntarabangsa bertarikh 7	yang diperihalkan di atas telah dimasukkan dalam Daftar Kapa 7 Disember 1944 dan Akta Penerbangan Awam 1969, da	
Penerbangan Awam A dikeluarkan di bawahnya It is berehy certified that	ntarabangsa bertarikh 7 1. 1. the above described air	7 Disember 1944 dan Akta Penerbangan Awam 1969, da rcraft has been duly entered on the Aircraft Register in accord 44 and with the Civil Aviation Act 1969 and regulations issued	an peraturan-peraturan yang
Penerbangan Awam A dikeluarkan di bawahnya It is hereby certified that International Civil Aviatio Tarikh dikeluarkan Date of issue Tarikh Tamat Tempoh Date of expiry	ntarabangsa bertarikh 7 1. 1 the above described air 2 the above descr	7 Disember 1944 dan Akta Penerbangan Awam 1969, da rcraft has been duly entered on the Aircraft Register in accord 44 and with the Civil Aviation Act 1969 and regulations issued MDHD NAEMY FAHLAH MUSTAPA b/p Pihak Berkuasa Penerbangan Awam Mal for Civil Aviation Authority of Malaysia	an peraturan-peraturan yang dance with the Convention or thereunder
Penerbangan Awam A dikeluarkan di bawahnya It is hereby certified that International Civil Aviatio Tarikh dikeluarkan Date of issue Tarikh Tamat Tempoh Date of expiry Nama penyewa atau pe	ntarabangsa bertarikh 7 1. 1 the above described air 2 dated 7 December 19 18 JULY 2020 17 JULY 2023 ncarter, mengikut peratu	7 Disember 1944 dan Akta Penerbangan Awam 1969, da rcraft has been duly entered on the Aircraft Register in accord 44 and with the Civil Aviation Act 1969 and regulations issued MOHD NAEMY FAHLART MUSTAPA b/p Pihak Berkuasa Panerbangan Awam Mal	an peraturan-peraturan yang dance with the Convention or thereunder

### APPENDIX G

#### HUMAN FACTORS ANALYSIS AND CLASSIFICATION SYSTEM (HFACS) WORKSHEET SI 09/22 TEXTRON AVIATION CESSNA 172P 9M-GPB

1. This worksheet is on HFACS. It is divided into four (4) sections having questions pertaining to that area. There is a total of 147 statements and each statement is to be rated on a 4-point scale, where:

- a. **4 Primary cause.** Main factors that directly contributed to/were responsible for the accident/incident.
- b. **3 Secondary cause.** A factor was present but not the most important/critical factor responsible for the accident/incident and contributed indirectly.
- c. **2** Factor was present but didn't affect the outcome at all, was not contributory.
- d. **1** Factor was not present. 2. It is mandatory to rate each statement. Wherever the rating is 2, 3, or 4 the explanation has to be provided for the reasons responsible in a narrative form at the end of the rating sheet.

### TIER 1 - UNSAFE ACTS

#### AE – Errors

		4	3	2	1
AE 1	Skill-Based Errors				
AE 1.1	Inadvertent Operation				
AE 1.2	Checklist Error				
AE 1.3	Procedural Error				
AE 1.4	Over-control/Under-control				
AE 1.5	Breakdown in Visual Scan				
AE 1.6	Inadequate Anti-'G' Straining Manoeuvre				
AE 2	Judgment & Decision-Making Errors				
AE 2.1	Risk Assessment – During Operation				
AE 2.2	Task Misprioritisation				$\checkmark$
AE 2.3	Necessary Action – Rushed				
AE 2.4	Necessary Action – Delayed				
AE 2.5	Caution/Warning – Ignored				
AE 2.6	Decision-making During Operation				
AE 3	Misperception Error				
AE 3.1	Errors due to Misperception				

#### AV – Violations

		4	3	2	1
AV 1	Violations – Based on Risk Assessment				

AE 2	Violations – Routine/Widespread		
AE 3	Violations – Lack of Discipline		

## **TIER 2 - PRECONDITIONS FOR UNSAFE ACTS**

## **PE – Environmental Factors**

		4	3	2	1
PE 1	Physical Environment	•	•		
PE 1.1	Vision Restricted by Icing/Windows Fogging/etc				
PE 1.2	Vision Restricted by Meteorology Conditions				
PE 1.3	Vibration				
PE 1.4	Vision Restricted in Workspace by Dust/Smoke/etc				
PE 1.5	Windblast				
PE 1.6	Thermal Stress-Cold				
PE 1.7	Thermal Stress-Heat				
PE 1.8	Manoeuvring Forces-In-Flight				
PE 1.9	Lightning of Other Aircraft / Vehicle				
PE 1.10	Noise Interference				
PE 1.11	Brownout/Whiteout				
PE 2	Technology Environment	-			
PE 2.1	Seating & Restraints				
PE 2.2	Instrumentation & Sensory Feedback Systems				
PE 2.3	Visibility Restriction				
PE 2.4	Controls & Switches				
PE 2.5	Automation				
PE 2.6	Workspace Incompatible with Human				
PE 2.7	Personal Equipment Interference				
PE 2.8	Communications - Equipment				

## PC – Conditions of Individual

		4	3	2	1
PC 1	Cognitive Factors		•	•	_
PC 1.1	Inattention				
PC 1.2	Channelised attention				
PC 1.3	Cognitive Task Oversaturation				
PC 1.4	Confusion				
PC 1.5	Negative Transfer				
PC 1.6	Distraction				
PC 1.7	Geographic Misorientation (Lost)				
PC 1.8	Checklist Interference				
PC 2	Psycho-behavioral Factors				
PC 2.1	Pre-Existing Personality Disorder				
PC 2.2	Pre-Existing Psychological Disorder				
PC 2.3	Pre-Existing Psychosocial Disorder				
PC 2.4	Emotional State				

	Derecedity Ctub		
PC 2.5	Personality Style		N
PC 2.6	Overconfidence		√
PC 2.7	Pressing Beyond Limits		N
PC 2.8	Complacency		
PC 2.9	Inadequate Motivation		N
PC 2.10	Misplaced Motivation		N
PC 2.11	Overaggressive		V
PC 2.12	Excessive Motivation to Succeed		
PC 2.13	Get-home-it is/Get-there-it is		
PC 2.14	Response Set		
PC 2.15	Motivational Exhaustion (Burnout)		
PC 3	Adverse Physiological State		
PC 3.1	Effects of G-Forces (G-LOC, etc)		N
PC 3.2	Prescribe Drugs		
PC 3.3	Operational Injury/Illness		N
PC 3.4	Sudden Incapacitation/Unconsciousness		
PC 3.5	Pre-existing Physical Illness/Deficit		
PC 3.6	Physical Fatigue (Overexertion)		
PC 3.7	Fatigue – Physiological/Mental		
PC 3.8	Circadian Rhythm Desynchrony		
PC 3.9	Motion Sickness		
PC 3.10	Trapped Gas Disorders		$\checkmark$
PC 3.11	Evolved Gas Disorders		$\checkmark$
PC 3.12	Нурохіа		$\checkmark$
PC 3.13	Hyperventilation		
PC 3.14	Visual Adaption		
PC 3.15	Dehydration		
PC 3.16	Physical Task Oversaturation		
PC 4	Physical/Mental Limitations		
PC 4.1	Learning Ability/Rate		
PC 4.2	Memory Ability/Lapses		
PC 4.3	Anthropometric/Biomechanical Limitations		
PC 4.4	Motor skill/Coordination of Timing deficiency		
PC 4.5	Technical/Procedural Knowledge		
PC 5	Perceptual Factors		
PC 5.1	Illusion – Kinaesthetic		
PC 5.2	Illusion – Vestibular		
PC 5.3	Illusion – Visual		
PC 5.4	Misperception of Operational Conditions		
PC 5.5	Misinterpreted /Misread Instrument		
PC 5.6	Expectancy		
PC 5.7	Auditory Cues		
PC 5.8	Spatial Disorientation (Type 1) Unrecognised	√	
PC 5.9	Spatial Disorientation (Type 2) Recognised		
	Spatial Disorientation (Type 3) Incapacitating		

PC 5.11 Temporal Distortion				
-----------------------------	--	--	--	--

## **PP – Personnel Factors**

		4	3	2	1
PP 1	Coordination/Communication/Planning Facto	rs			
PP 1.1	Crew/Team Leadership				
PP 1.2	Cross-Monitoring Performance				
PP 1.3	Task Delegation				
PP 1.4	Rank/Position Authority Gradient				
PP 1.5	Assertiveness				
PP 1.6	Communicating Critical Information				
PP 1.7	Standard/Proper Terminology				
PP 1.8	Challenge & Reply				
PP 1.9	Mission Planning				
PP 1.10	Mission Briefing				
PP 1.11	Task/Mission-in-Progress Re-Planning				
PP 1.12	Miscommunication				
PP 2	Self-Imposed Stress				
PP 2.1	Physical Fitness				
PP 2.2	Alcohol				
PP 2.3	Drugs/Supplements/Self-Medication				
PP 2.4	Nutrition				
PP 2.5	Inadequate Rest				
PP 2.6	Unreported Disqualifying Medical Condition				

## TIER 3 – UNSAFE SUPERVISION

## SI – Inadequate Supervision

		4	3	2	1
SI 1	Leadership/Supervision/Oversight Inadequate				
SI 2	Supervision - Modelling				
SI 3	Local Training Issues/Programs				
SI 4	Supervision – Policy				
SI 5	Supervision – Personality Conflict				
SI 6	Supervision – Lack of Feedback				

# SP – Planned Inappropriate Operations

		4	3	2	1
SP 1	Ordered/Led on Mission Beyond Capability				
SP 2	Crew/Team/Flight Makeup/Composition				
SP 3	Limited Recent Experience				
SP 4	Limited Total Experience				
SP 5	Proficiency				
SP 6	Risk Assessment – Formal				
SP 7	Authorised Unnecessary Hazard				

## SF – Failure Correct Known Problem

		4	3	2	1
SF 1	Personnel Management				
SF 2	Operations Management				

## SV – Supervisory Violations

		4	3	2	1
SV 1	Supervision – Discipline Enforcement (Supervision				2
	Act of Omission)				N
SV 2	Supervision – Defacto Policy				
SV 3	Directed Violation				
SV 4	Currency				

## **TIER 4 - ORGANISATIONAL INFLUENCES**

## **OR – Resource/Acquisition Management**

		4	3	2	1
OR 1	Air Traffic Control Resources				$\checkmark$
OR 2	Air Field Resources				$\checkmark$
OR 3	Operator Support				$\checkmark$
OR 4	Acquisition Policies/Design Processes				$\checkmark$
OR 5	Attrition Policies				$\checkmark$
OR 6	Accession/Selection Policies				$\checkmark$
OR 7	Personnel Resources				$\checkmark$
OR 8	Information Resources/Support				$\checkmark$
OR 9	Financial Resources/Support				

## **OC – Organisational Climate**

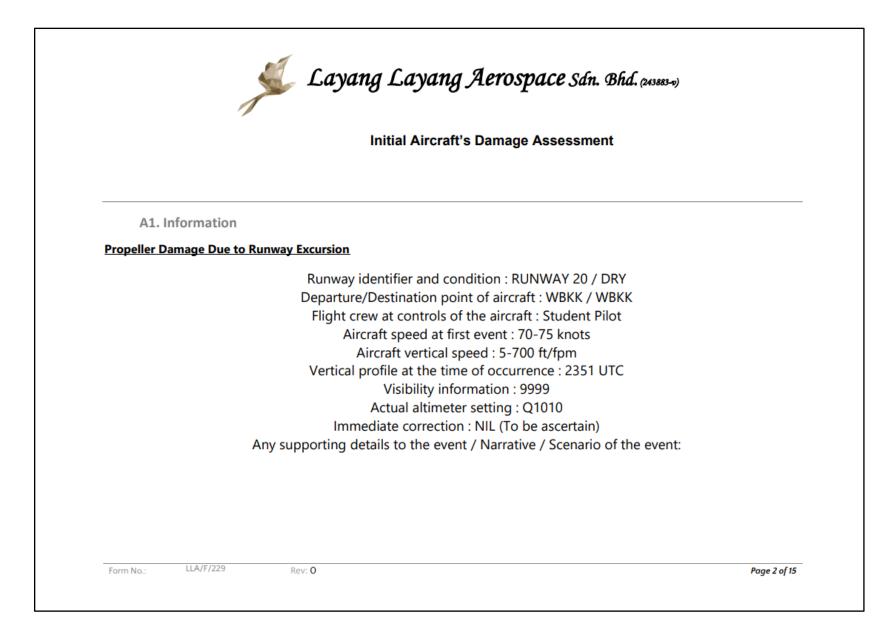
		4	3	2	1
OC 1	Unit/Organisational Values/Culture				
OC 2	Evaluation/Promotion/Upgrade				
OC 3	Perceptions of Equipment				
OC 4	Unit Mission/Aircraft/Vehicle/Equipment Change or				
	Unit Deactivation				N
OC 5	Organisational Structure				

## **OP – Organisational Processes**

		4	3	2	1
OP 1	Ops Tempo/Workload				
OP 2	Program & Policy Risk Assessment				
OP 3	Procedural Guidance/Publications				
OP 4	Organisational Training Issues/Programs				
OP 5	Doctrine				
OP 6	Program Oversight/Program Management				$\checkmark$

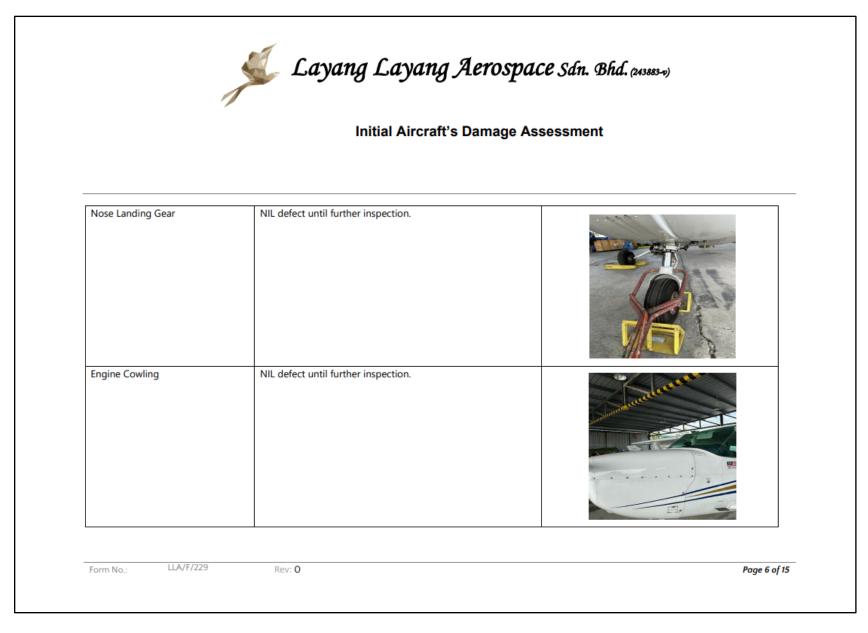
## **APPENDIX H**

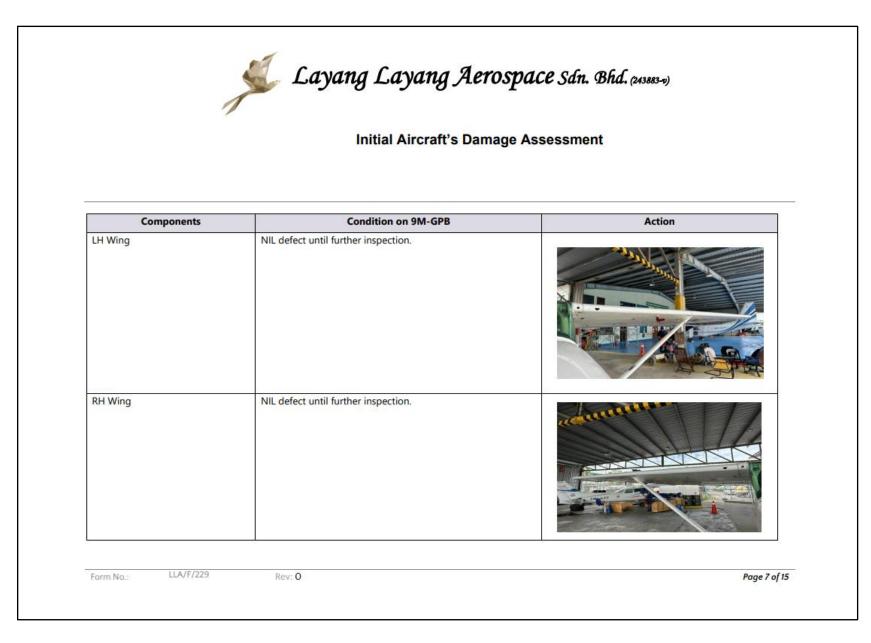
Layang Layang Aerospace Sdn. Bhd. (243883-1) Layang Layang Aerospace Sdn Bhd Part 145 Initial Aircraft's Damage Assessment									
	ent and Aircraft Deta	- 11-							
1.	Incident	PROPELLER DAMAGE DUE TO RUNWAY EXCURSION	1A.	Category	:	MANDATORY OCCURRENCE REPORT (MOR)			
2.	Name of the Operator	: LAYANG LAYANG FLYING ACADEMY		• AOC		AIR OPERATOR - AFTO			
				Non-	AOC				
3.	Aircraft OEM	: TEXTRON AVIATION	4.	Aircraft serial number	:	172-74281			
5.	Model	: TEXTRON AVIATION 172P	6.	Registration Marks	:	9M-GPB			
7.	Date of Incident	: 14-12-2022	8.	Time of Incident	:	7:55 AM			
9.	Place of Incident	: WBKK							

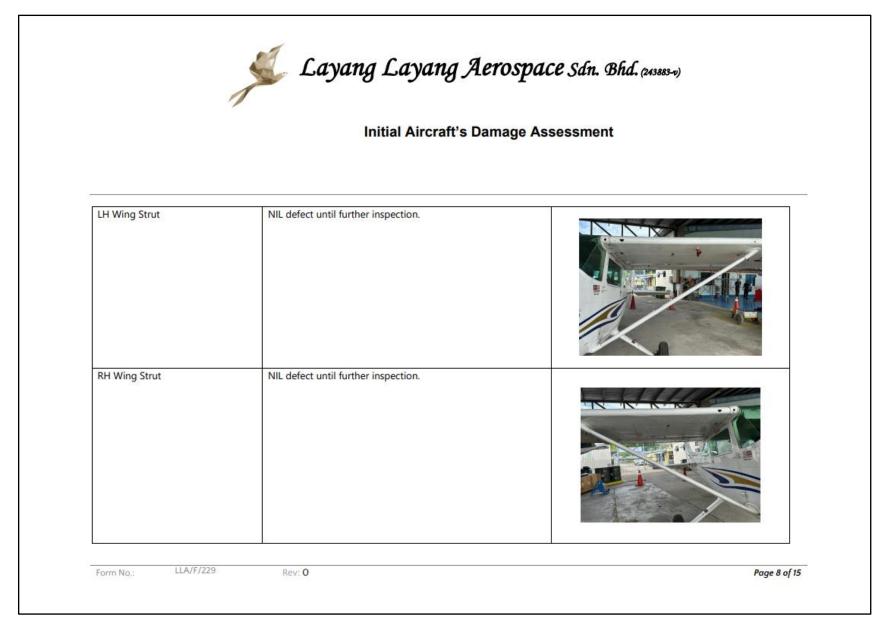


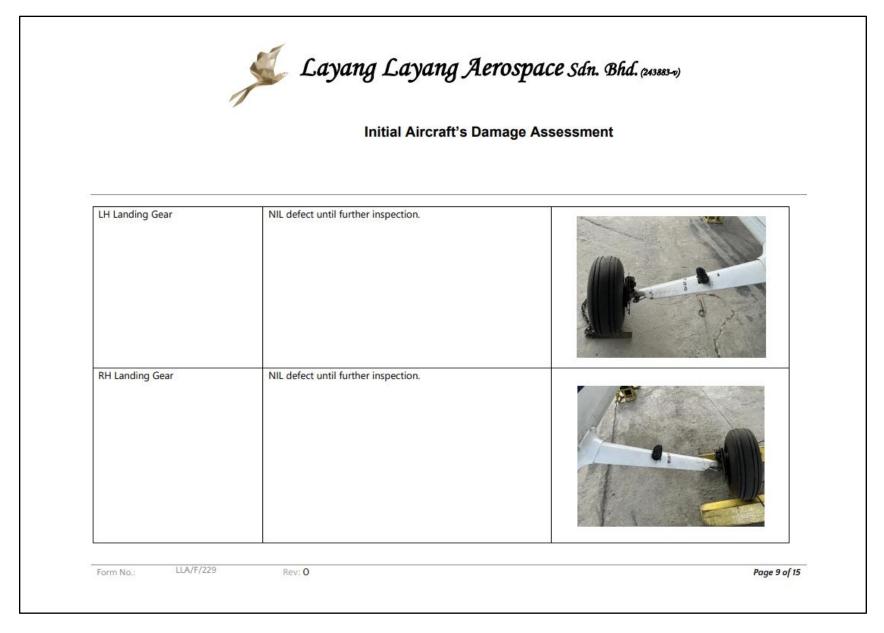
	Initial Aircraft's Damage Assessment
Incident Details:	
It was an authorised Nav	igation Solo flight for the trainee pilot. Start up, taxi, take off and navigation exercise were uneventful.
However, during the app landing on the third atte	roach to land, the trainee pilot encountered difficulties to firmly touchdown on the runway and carried out two go-arounds prior to mpt.
	to land, aircraft started veering off to the left of the runway as soon as the main wheels were firmly on the ain wheels were firmly on the runway.
The trainee pilot attempt	ed to control the aircraft to his best ability but to no avail.
The aircraft continued to	skid and ended up being on the grass strip by the left hand side of the runway.
The trainee pilot then inf	ormed ATC and declared a Mayday call and proceeded to secure and shutdown the aircraft.
WBKK AFRS responded to aircraft sustained somep	o the positionof the aircraft and assisted in the opening of the aircraft door. The trainee pilot is safe without any injuries but the hysical damage.
The root cause and contr	ibuting factors are under investigations and to be determine.





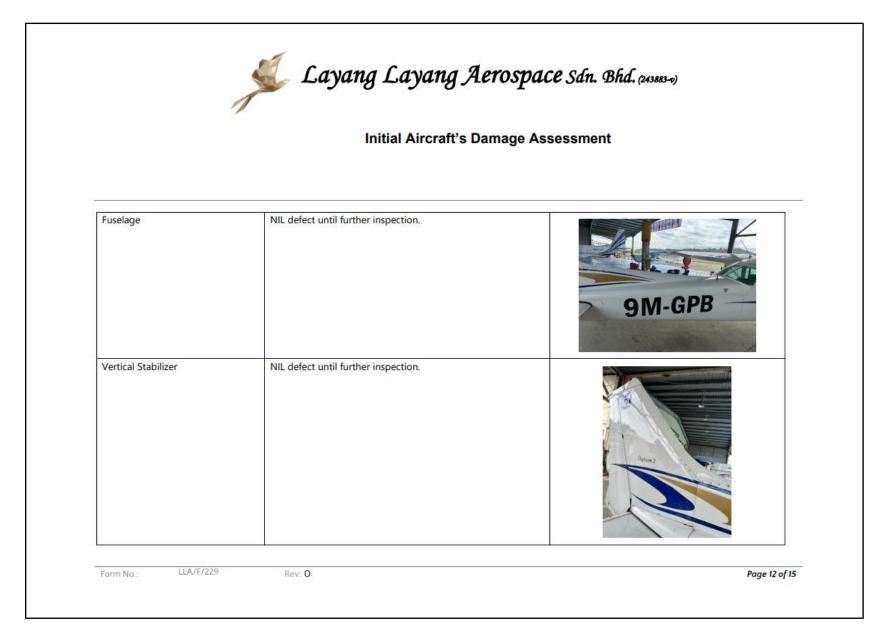


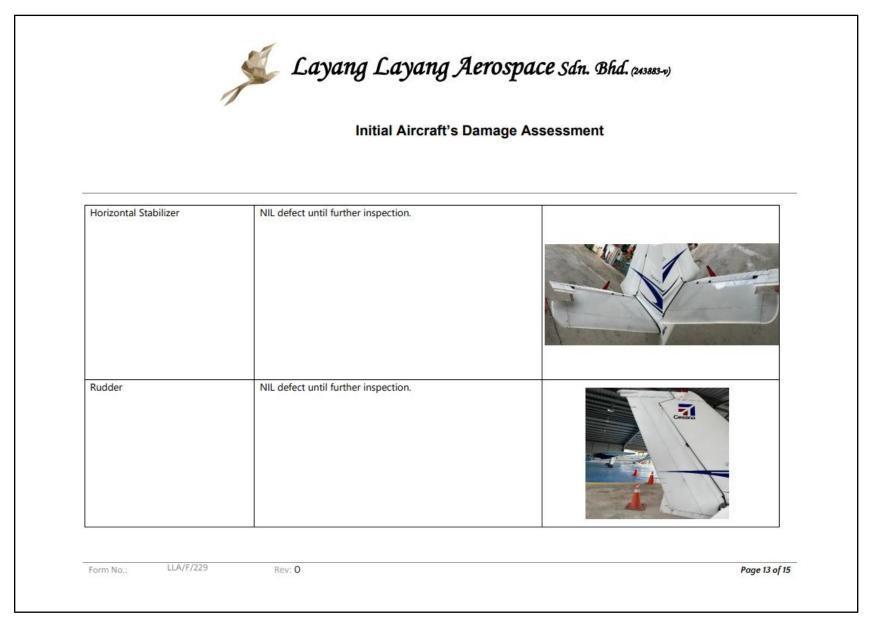


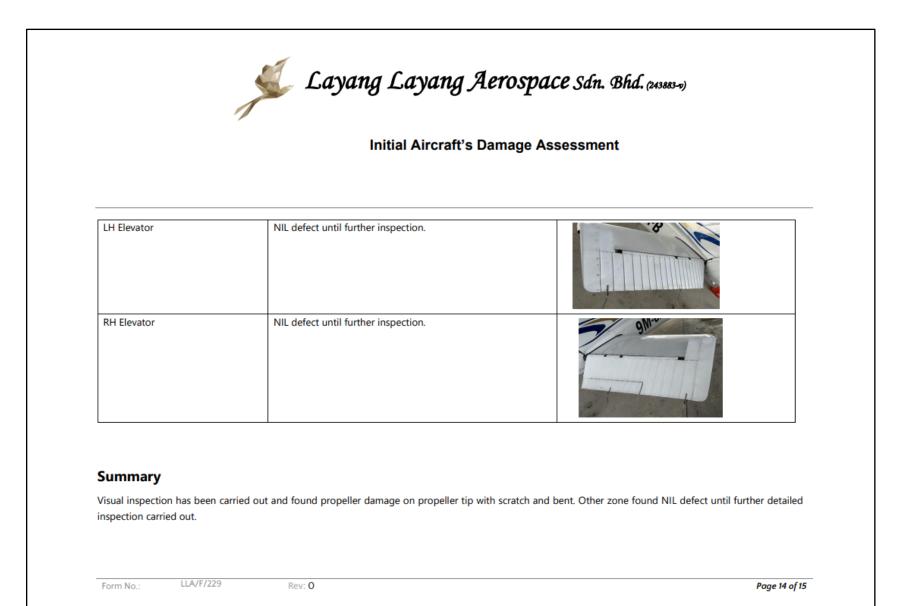












	Initial Aircraft's Damage Assessment
ISSUED and PREPARED BY: -	
Cold	
NAME: <u>GORDON POONG</u>	
TITLE: ENGINEERING MANAGER	
DATE: <u>27-12-2022</u>	

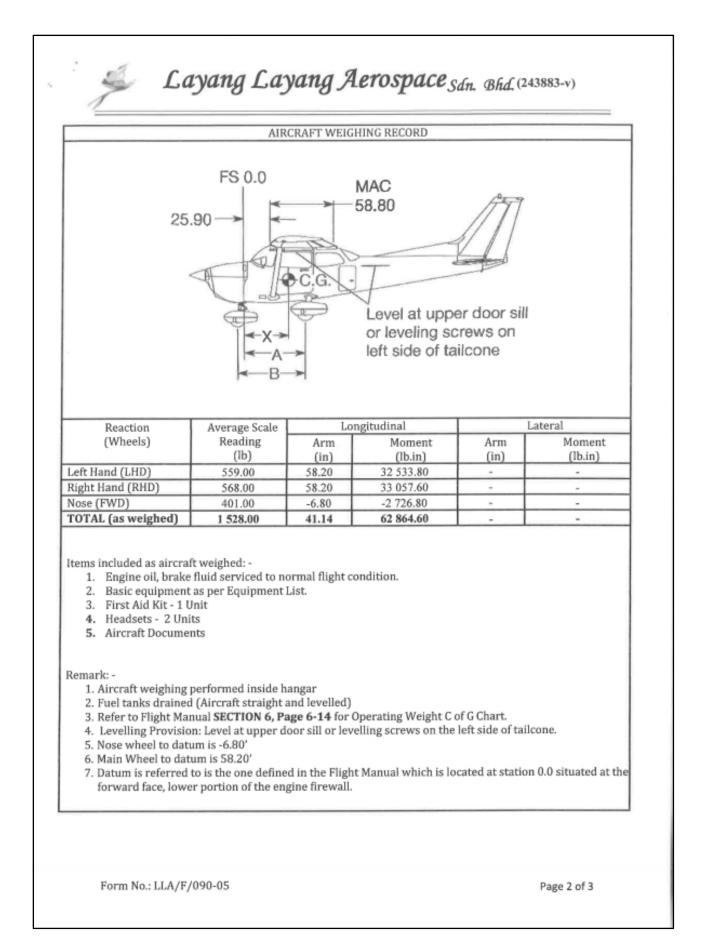
	1	WEIGHT	r and ba	LANCE LOG OF REVISION	S
Airci	aft Type : (	CESSNA 1	72P		
Aircr	aft Reg. 💠	9M-GPB			
Airct	aft S/N	172-7428	1		
Items No.	Form No.	Form Rev. No.	Pages	Description	Applicability (*) Please crossed as applicable
1.	LLA/F/101	05	1 of 1	Weight and Balance Log of Revisions	*Applicable / Not Applicable
2.	LLA/F/089	04	1-3 of 3	Aircraft Weighing Checklist	*Applicable / Not Applicable
3.	LLA/F/090	05	1-3 of 3	Aircraft Weighing Record	*Applicable / Not Applicable
4.	LLA/F/091	05	1-3 of 3	Weight and Centre of Gravity Schedule	*Applicable / Not Applicable
5.	LLA/F/092	05	1-3 of 3	Weight and Balance Equipment List -Installed	*Applicable / <del>Not Applicable</del>
6.	LLA/F/093	02	-	Weight and Balance Equipment List Optional	*Applicable / Not Applicable
7.	LLA/F/094	02	-	Weight and Balance Equipment List – Radio	*Applicable-/ Not Applicable
8.	LLA/F/218	00	1 of 1	Continuous History of Changes in Structure or Equipment Affecting Weight & Balance	*Applicable / Not Applicable
per LLA Revisio Name: Approva Date:	's Weight and I	Balance M		nents have been prepared, certified 145/SOP/WB) dated <b>27 JULY 2020</b>	

			AIRCRAFT	WEIGHING CHECKI	LIST				
Aircra	ıft Type		CESSNA 172P	Weighing Date	:	29 SEPT 2020			
Aircra	ft Serial Number	:	172-74281	Weighing Location	:	LLA HANGAR, IPO			
Aircra	ft Registration		9M-GPB	Weighing By	;	GORDON POONG			
Job Nu	umber	÷	: LL/CAMO/GPB/004						
	necklist details th rraft weighing.	e st	ep by step weighing	procedures and shall be con	npleted	d when carrying out			
			DESCRI	PTION		(*)			
1.	Preparation of	Ма	intenance Manual						
			ble Aircraft Maintenance Manual (AMM) 00-00 Rev: 22						
1.2	2 Brief weighing crew on the procedure of aircraft weighing as reflected on Aircraft Maintenance Manual (AMM)								
2.	Preparation of Aircraft								
2.1.	<ol> <li>Check aircraft Basic Equipment as per Minimum Equipment List (MEL) and Flight Manual and enlist it in Equipment List.</li> </ol>								
2.2.	Defuel aircraft AMM Ref: 12		ccordance with Mair -01 Rev: 22	ntenance Manual.					
2.3.			engine fluid level in 12-10-00 Rev:	accordance with the Mainte 22	nance	$\checkmark$			
2.4.			allast in accordance v Rev: N/A	with Maintenance Manual (i	f applio	cable).			
2.5	Aircraft proper FM Ref: SECT			in accordance with the Fligh	nt Man	ual.			
3.	Preparation of	We	ighing Equipment						
3.1.	expired. Date	rec		weighing equipment and er Scales: <b>18 JUNE 2020</b> uipment: <b>N/A</b>	isure it	t is not			
3.2.				s Weighing Instruction for J. System operation, Page 19, F					
Corm No	: LLA/F/089-04					Page 1 of 3			

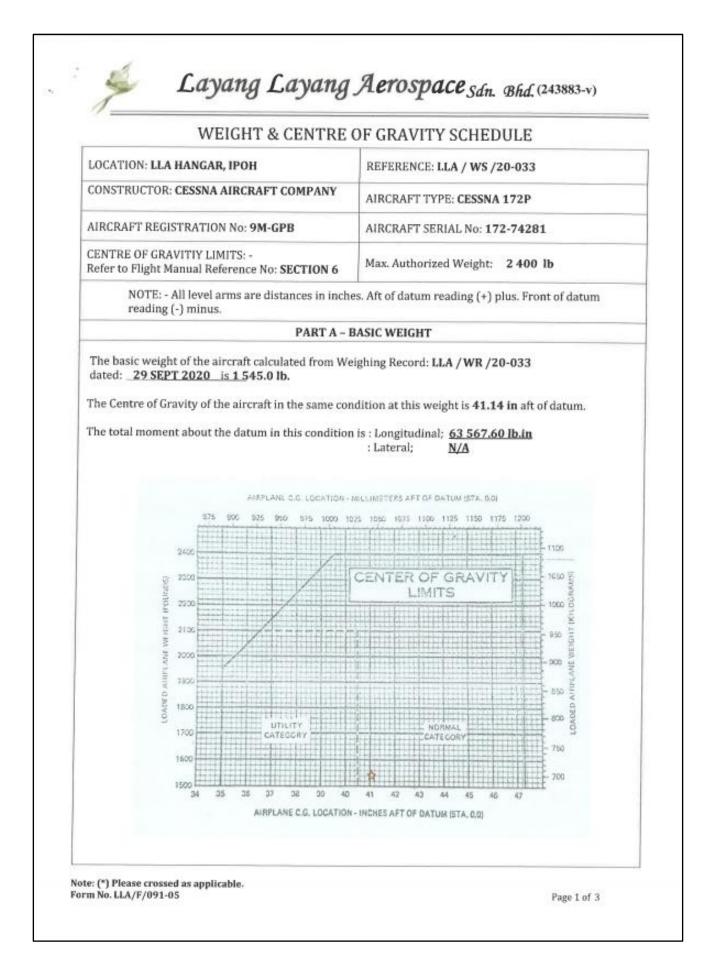
	DESCRIPTION	(1
4. Prepara	ation for Aircraft Weighing	
	erviceability of the aircraft weighing equipment and prepare in ance with the Maintenance Manual.	1
	minimum manpower (4 crews) is available before commencement of ng activity.	$\checkmark$
4.3. Check to crossed	o ensure that the cables of the weighing equipment are not coiled or l each other.	$\checkmark$
	RELEASE STATEMENT	
Signature	: Giles Approval No :	)
	GORDUN POONG 29 SEPT 2020	
Name		
Date	dy seri dono	
	t the work specified above as otherwise specified, was carried out in accordance 6 and in respect to that work the aircraft/equipment in condition for safe operation	
	ady for release to service"	Jii aug

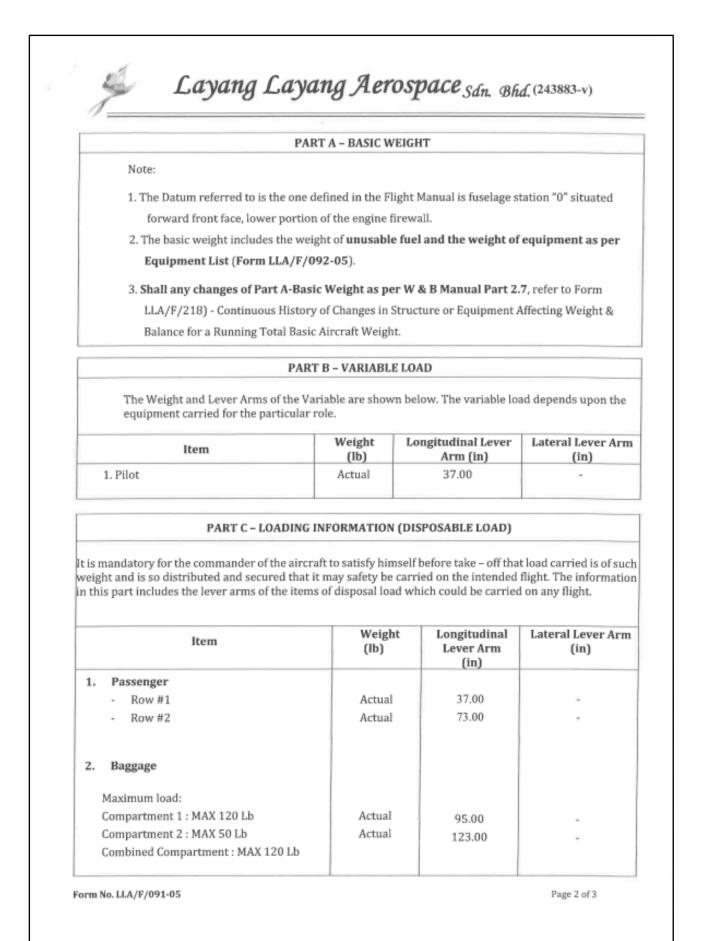
	DESCRIPTION
5.	Computation of Readings
5.1	Calculate Ballast Loading and install required ballast weight on the aircraft in accordance with the Maintenance Manual (if applicable).
5.2	Prepare Aircraft Weighing Record Form Refer Aircraft Weighing Record No. LLA /WR/20-033
5.3	Prepare Weight and Centre of Gravity Schedule Form Refer Schedule Ref. No. LLA /WS/20-033
5.4	Prepare Weight and Balance Equipment List – Form LLA/F/092-05
	COMPUTATION OF READINGS
	Computation has been carried out and prepared by under signee, and it is at best of his knowledge that it is correct and the CG Location is within permissible envelope for safe operation.         Signature

Al	RCRAFT WEIGHING RECORD
REFERENCE NO.	LLA/WR/20-033
AIRCRAFT REGSTRATION	9M-GPB
AIRCRAFT TYPE	CESSNA 172P
AIRCRAFT SERIAL NO.	172-74281
PROPERTY OF	LAYANG LAYANG FLYING ACADEMY
WEIGHING LOCATION	LLA HANGAR, IPOH
WEIGHING DATE	29 SEPTEMBER 2020
WEIGHING REASON	CHANGE OF OWNER/OPERATOR
WEIGHING EQUIPMENT	JACKSON AIRCRAFT M2400 WIRELESS LAPTOP SCALE SYSTEM
WEIGHING EQUIPMENT CALIBRATION DUE DATE	18 JUNE 2020
BASIC WEIGHT	1 545.00 lb
C.G. FROM DATUM LINE	41.14 in
LATERAL C.G.	-



		AIRCRAF	T WEIGHING RECOR	RD.		
			COLUMN I			
Items Weighed but Not	Weight	Lo	ongitudinal		Lateral	
Part of Basic Weight	(lb)	Arm (in)	Moment (lb.in)	Arm (lb)	Moment (lb.in)	
Leveling Plate	1.00	125.00	125.00	-	-	
TOTAL	1.00		125.00		-	
			201 1000 0			
Basic items Not Included	Weight	L	COLUMN II ongitudinal		Lateral	
When Aircraft Weighed	(lb)	Arm	Moment	Arm	Moment	
Unusable Fuel (Drainable)	18.00	(in) 46.00	(lbin) 828.00	(in) -	(lb.in) -	
TOTAL	18.00		828.00		-	
<b>D</b>	L Western L		TED WEIGHT AND C.G LOCATION ngitudinal		Lateral	
Description	Weight (lb)	Arm	Moment	Arm	Moment	
TOTAL (as weighed)	1 528.00	(in)	(lb.in) 62 864.60	(in)	(lb.in)	
MINUS-Column I	1.00		125.00		-	
PLUS-Column II	18.00		828.00		-	
TOTAL CORRECTED BASIC WEIGHT	1 545.00 1 545.00	41.14	63 567.60 63 567.60	-	-	
ERFORMED BY, ignature/Approval Stan lame	np			ate: 29 SEPT	8020	
HECKED BY, ignature/Approval Stan lame	np J	DHAN POONG	ор Аврицан	ate: 29 SEPT	2020	
PPROVED BY, ignature	_		ABDULLAH	ate: '29 SEPT '	2020	





	(CONTING	DUS HIST			BASIC W	1945-1945 - A.A. A.A.	102012002			EIGHT	AND BALA	NCE)	
AIRCRAFT TYPE	CESSNA 172P	SERIA	L NUMBER	172	-74281	REGISTR.	ATION	9M-4	GPB	10.000000	GHT & CG ULE REF #	LLA/WS	5/20-033
10000					WEIGHT				RUN	RUNNING TOTAL			
DATE	DESCRIPTION OF ARCTICLE OR MODIFICATION		1	ADDED (+	)	REMOVED (-)			BAS	BASIC AIRCRAFT			DATE
			WEIGHT lb.	ARM in.	MOMENT lb.in	WEIGHT Ib.	ARM in.	MOMENT lb.in	WEIGHT lb.	ARM in.	MOMENT Ib.in	APPROVAL NUMBER	
29/09/2020	BASIC EMPTY WEIGHT	LONG.		-	•	-	•	-		41.14	63 567.60	Glel.	
		LA	LAT.		*	*	-	-		1 545.00	-	-	
		LONG.											
		LAT.							-			-	
		LONG.											
		LAT.							1				
		LONG.											
		LAT.							1				
		LONG.											
		LAT.							1			1	