Date : 1 November 2016

Type : Airbus A320-200

Registration : 9M-AFU

Operator : Air Asia Berhad

Fatality : 0

Nature : Aircraft veered off runway on landing

Location : Kota Bharu Airport, Kelantan

**SUMMARY**

Aircraft performed a 180̊ turn on the runway for departure RWY 10 in KBR. While performing the maneuver the aircraft encountered a runway excursion. The nose wheel and left hand main wheel entered the grass area on the left hand side of RWY 10.

The engine was shut down and passengers were disembarked via a passenger stair. All passengers were transported to the main terminal via van and bus. Aircraft was declared AOG in KBR for initial and preliminary inspection.

The aircraft was ferried to KUL on 5 November 2016 with the landing gear extended.

**PROBABLE CAUSE**

Unknown.

**SAFETY RECOMMENDATIONS**

It is recommended that:

1. The Flight Operations is to:

* Strong emphasis on compliance to the OM-A and recommendations of the Standard Operating Procedures.
* Strong reminder on duty prioritization during aircraft maneuvering especially during tight turns and limited space and lights and on adequate look out at all times.
* To include periodic training on the 180̊ turn on runway and strong reminder to all crew on the recommended techniques.
* Reminder on the usage of aircraft external lights when needed, the existing lighting and signage available at the airfield, coordination between cockpit crew and cabin crew and providing adequate information to the passengers as soon as practical.
* To emphasise the importance of proper discussion and briefing, teamwork and duty prioritization and to continue providing crew support post incident.
* To request and recommend the airport authority for a turning pan in KBR as there is no suitable adjacent taxiway for Runway 10.

2. The Ground Operation is to:

* Be prepared on ad-hoc requirements such as crew and passengers accommodation, food and transportation where required.
* Separate crew and passenger’s accommodation.
* Be prepared on required and suitable machinery, vehicle and equipment where and when required should an incident happen.