

## Status Update for 51 Recommendations of Genting Crash

<b>Organisation</b>	<b>MAJLIS KESELAMATAN NEGARA</b>
<b>Agency/Department</b>	
<b>Recommendation Number</b>	<b>4.4.1 (Page 27)</b>
<b>Recommendation Title And Details</b>	<p><b>Ensure Effective Communication System in Hilly and Remote Areas</b></p> <p>GIRN is not effective in hilly and remote areas. Therefore, it is recommended that the Government supply Rapid Deployment Unit (RDU) (either mobile or non-mobile) to emergency teams that operate in hilly and remote areas including Genting and Karak Highway. RDU will function as a repeater to enhance and enable more network penetration for GIRN. It is also strongly recommended for Genting Fire and Rescue to have this RDU as part of their preparedness plan. Standard operating procedures for activation of this RDU shall also be detailed out and made known to relevant emergency agencies.</p>
<b>Implementation Plan (Status/Update)</b>	<p><b>Implementation Plan Details</b></p> <p>RDU provides temporary GIRN coverage for any incident areas with low GIRN signal strength. 13 RDU (6 Rapid Response Vehicle - mobile, 7 DSBS - non-mobile) are available for deployment, shared among 17 GIRN agencies users, to response to any temporary GIRN coverage request nationwide. Currently, RDU are operated and maintained by GIRN concession company.</p> <p>MKN is working with GIRN concession company to provide technical specification of a 'basic and compact' RDU which is suitable for agency's responder operational requirement. Agency with communication technical knowledge to operate the 'basic and compact' RDU can pursue to secure budget and procure the RDU to be deploy on their own.</p>

	<p>Continuous improvement on communication SOP are constantly being held with the agency to ensure minimal disruption during agency's operation, which includes usage of Direct Mode Operation and Gateway function to support communication at area with low GIRN signal strength.</p> <p>To improve equipment readiness, MKN also conducted GIRN Terminal Inspection program "Recall For Maintenance" at state level. During a-week long program at each state, GIRN users are required to bring their terminals including batteries to check whether they are still fit for purpose. GIRN users are also being refresh on procedure to conduct terminal routine care.</p> <p>MKN also conduct periodical network equipment check to physically verify its state of health.</p>
	<p><b>Desired Outcome (s)</b></p> <ul style="list-style-type: none"> <li>- Agency can operate their own RDU to immediately support their operation.</li> <li>- Ensure terminal readiness</li> <li>- Conform network equipment readiness</li> </ul> <p><b>Rationale</b></p> <ul style="list-style-type: none"> <li>• To improve response time.</li> <li>• Extend and enhance coverage at incident area.</li> <li>• To reduce risk of terminal or network equipment failure during critical operation.</li> </ul>
<p><b>Status of implementation, including - outcomes achieved.</b></p>	
<p><b>Next action/Justification</b></p>	
<p><b>Issued by Director General/Chairman</b></p>	
<p><b>Progress Report Date</b></p>	